

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Remodel / Restructure Customer Services to be fit for purpose and able to deliver within base revenue budget and Medium-Term Financial Strategy (MTFS) commitments.	Theme 1 - Excellent resident experience	Cabinet Member for Tackling Inequality and Resident Services	Barry Francis	Red	Amber	Red	Amber	Green	The lack of resource for the Resident Experience programme has delayed this restructure, because we cannot reduce staff without achieving a sustainable reduction in demand. The Resident Experience programme is unresourced from May 2025 but the Service Modernisation programme is aiming to produce digital transformation roadmaps for all services in the council during 2025/26 which, if selected for implementation, will redesign processes and services to remove the causes of failure demand. The Resident Connect project being implemented in 2025 will lay the foundations for significant channel shift online in subsequent years, which will again reduce demand on Customer Services. Timescales for demand reduction interventions associated with these two programmes are tbc. Moving forward reporting against this activity will be split by 3 work strands: 1) local operational changes 2) digital and service modernisation 3) physical buildings changes. An assessment of current RAGs on these workstreams are as follows: Service Operations - Green. Property Improvements - Green. Service Modernisation - Amber equating to an overall Amber for this activity line.	Amber	Decreased
Carry out a full review of the 'Out of Hours' (OOH) offer, engaging with all service areas to ascertain and understand future OOH	Theme 1 - Excellent resident experience	Cabinet Member for Tackling Inequality and Resident Services	Barry Francis	Amber	Amber	Amber	Amber	Amber	The project to procure a new supplier has experienced significant delays primarily due to unexpected absences amongst staff. We are progressing an interim short-term contract with the incumbent supplier via a compliant framework, to be followed by an open tender process for a longer-term contract.	Amber	Decreased
Implement a revised Feedback Improvement Plan.	Theme 1 - Excellent resident experience	Cabinet Member for Tackling Inequality and Resident Services	Jess Crowe	Green	Green	Amber	Green	Amber	<p>At the end of April 2025, we successfully launched our new case management system, Infreemation. As with any major system implementation, we've encountered some initial challenges, particularly around triaging and logging cases at the pace we would like. We recognise the impact this has had across the organisation and are actively working to resolve the backlog and stabilise performance.</p> <p>We recently met with the ICO to discuss our FOI performance. Encouragingly, they acknowledged the significant improvements made prior to March. While they recognised the temporary dip in performance linked to the system transition, they have made it clear they expect to see a return to our previous upward trajectory before considering a withdrawal of their light-touch intervention.</p> <p>In parallel, we've engaged with Members regarding the upcoming Members App. This tool will enable Members to submit enquiries via a streamlined e-form, reducing email traffic and allowing partial automation into the case management system. Development planning is underway, and we're aiming to begin build work shortly.</p> <p>Finally, we've received our annual Ombudsman reports. Unfortunately, the data does not reflect the improvements we had hoped for. We are currently reviewing the findings and will present a proposed action plan to CLT at our next meeting.</p>	Green	Unchanged
Implement the new joint Ombudsman Complaints code.	Theme 1 - Excellent resident experience	Cabinet Member for Tackling Inequality and Resident Services	Jess Crowe	Green	Green	Green	Green		We have implemented the new code and we are required to submit our annual self-assessment by 30th September 2025, in line with the 2024/25 annual report having been presented at Cabinet.	Green	Unchanged
Develop internal and external digital skills and inclusion strategy and action plan in partnership with NHS/ICB.	Theme 1 - Excellent resident experience	Cabinet Member for Finance and Local Investment	Taryn Eves	Amber	Amber	Amber	Green	Green	The Digital Inclusion Strategy has been developed and now enters the engagement phase for socialisation across Services, CLT and Members. Engagement will also include community groups, schools and colleges. The strategy is planned for cabinet in March 2026.	Amber	Improved
Roll out and whole organisational take-up of Digital Engagement Hub for consultation and wider online engagement activities.	Theme 1 - Opportunities for residents to participate in decision-making.	Leader of the Council	Jess Crowe	Green	Green	Green	Green	Green	The use of Commonplace as the digital engagement platform across the council is increasingly widespread. Residents regularly contribute their thoughts on proposals and initiatives across a broad range of topics, including the current parks participatory budgeting initiative.	Green	Unchanged

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Development and launch of an online participation knowledge hub, including internal case studies to support communication and embedding of participation skills and knowledge.	Theme 1 - Opportunities for residents to participate in decision-making.	Leader of the Council	Jess Crowe	Green	Green	Green	Green	Green	The Knowledge Hub is now available on the intranet https://intranet/communications/participation/knowledge-hub and will be promoted internally to support capacity for use of participatory methods, skills and knowledge.	Green	Improved
Supporting continued development of fully inclusive engagement practice to ensure digital and physical engagement is representative of Haringey's population.	Theme 1 - Opportunities for residents to participate in decision-making.	Leader of the Council	Jess Crowe	Green	Green	Green	Green	Green	This important work to take a data driven approach to building representation in resident engagement is now being taken forward by an officer through a Data Fellow apprenticeship	Green	Improved
Delivery of participatory budgeting pilot.	Theme 1 - Opportunities for residents to participate in decision-making.	Cabinet Member for Finance and Local Investment	Jess Crowe	Green	Green	Green	Green	Green	The Participatory Budget pilot is underway in a number of parks with hundreds of residents sharing their priorities for spending via online and face to face engagement	Green	Improved
Development of Community Assemblies model.	Theme 1 - Opportunities for residents to participate in decision-making.	Leader of the Council	Jess Crowe	Red	Amber	Amber	Green	Green	To reflect current resource challenges, the Policy & Strategy team have developed a model for delivery that could potentially be taken forward under one of the Haringey 2035 Calls to Action. Work continues to find a working group to take this forward. A streamlined model has been developed for use in a constrained budgetary context which means it is there to be used if an externally funded opportunity arises for implementation in future on a topic that reflects political and organisational priorities, for example as part of Haringey 2035 partnership work.	Amber	Improved
Continuing development of Knowing Our Communities work.	Theme 1 - Opportunities for residents to participate in decision-making.	Leader of the Council	Taryn Eves	Green	Green	Green	Green	Green	All activities related to the 'Knowing Our Communities' hub are progressing well. Key Additions and Updates for 2024/25: Community Profiles Dashboard: This new tool presents detailed demographic data about Haringey residents with enhanced granularity and a focus on intersectionality. It responds to the requirements of the Haringey Deal, of which 'Knowing Our Communities' is a foundational element. The dashboard provides insights based on ethnic group, country of birth, main language, religion, and national identity, along with breakdowns by age, sex, and other socio-demographic variables such as household composition and economic status. These profiles are available at both Borough and ward levels, allowing for statistical comparisons with other local authority areas. Ward Profiles Fact Sheets: New fact sheets include Mosaic socio-demographic profiles at the ward level. Community Asset Finder Tool: The tool has been updated to include address information for community centres. Area-Based Profiles: These profiles have been updated to reflect the most current data.	Green	Unchanged
Deliver the Borough's Climate Action Partnership.	Theme 1 - Opportunities for residents to participate in decision-making.	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Green	Amber	Amber	Green	Green	The Haringey Climate Partnership continues - the next meeting is on 9 July 2025 with a focus on Local Nature Recovery, Single Use Plastics and the Borough Vision.	Green	Unchanged
Work towards successful delivery of new civic centre.	Theme 1 - A supported and enabled workforce	Cabinet Member for Council House Building, Placemaking and Local Economy	Taryn Eves	Amber	Amber	Amber	Amber	Green	Works have started on site and the project is currently progressing to both the contractual programme and Contract sums. The project is at a critical stage, given the groundworks and review of design information, which are always the most critical stages of a contract of this nature.	Amber	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Implementation of the Corporate Property Model (CPM), which aims to centralise all operational property assets and premises related budgets into a Capital Projects and Property (CPP) central team.	Theme 1 - A supported and enabled workforce	Cabinet Member for Finance and Local Investment	Taryn Eves	Amber	Amber	Amber	Amber	Green	CPM Property Budgets – the identified service FM related budgets have been transferred to the new CPM cost centres; some budgets are still under review as further clarity is required from Services if they are FM related budgets i.e. cleaning equipment and private contractors' budgets. ERE directorate budgets are quite complex and have required deep dive to understand the overspends, the Parks utilities budgets are amalgamated across several cost centres and covers assets that are not within the scope of CPM i.e. parks, lighting, commercial assets in parks, open park spaces etc. Service Income Budgets – the service income budget lines have been reviewed, it has been established that some income is grant funding for service delivery, some income generated through hiring of rooms and vacant space is used to fund posts and overspends. Asset Reviews update- will be reviewing the outcome of the asset challenge work, focusing on properties that have been rated amber and red by CPP.	Amber	Unchanged
Implement the Council's Data Strategy, building up a first-class data function and platform that can be utilised by all.	Theme 1 - A supported and enabled workforce	Cabinet Member for Finance and Local Investment	Taryn Eves	Green	Green	Amber	Green	Amber	The discovery exercise with a consultancy has been completed to help inform the data roadmap needed to deliver the data strategy (and help refine the strategy itself). Funding is in place to now bring in the resource required to develop a corporate data platform; starting with Adults and Childrens as the first use cases to deliver "single view of family". This will be the start of a data journey and this will be scaled across the organisation as part of a multi-year roadmap.	Green	Unchanged
Develop a Digital Strategy to outline the principles and guidelines governing the use of digital technologies.	Theme 1 - A supported and enabled workforce	Cabinet Member for Finance and Local Investment	Taryn Eves	Amber	Green	Amber	Green	Green	The digital team is implementing a new technology stack and has implemented their new restructure; once matured the discovery to develop a new digital strategy will commence. These are both critical pieces of work that will inform the ambition for a future strategy.	Green	Unchanged
Develop an Enterprise Infrastructure Strategy that aligns technological solutions with organisational objectives to enhance performance, facilitate informed decision-making, optimise IT investments, and enable adaptability to market changes.	Theme 1 - A supported and enabled workforce	Cabinet Member for Finance and Local Investment	Taryn Eves	Green	Green	Amber	Green	Green	Orbus Infinity (new EA platform) is being implemented which will join multiple digital data sets to give us an enterprise view of the Digital estate. Once implemented and we start to understand the needs of Haringey this will help shape a detailed strategy and roadmap in which the strategy could be delivered. In previous periods the Enterprise Architecture principles and standards have been developed and introduced to Digital governance and procurement processes which is giving Haringey a much tighter organisational grip on technology decisions, design and purchasing.	Green	Unchanged
Improve Halo platform to enable more automation, self-service and performance monitoring.	Theme 1 - A supported and enabled workforce	Cabinet Member for Finance and Local Investment	Taryn Eves	Amber	Green	Amber	Green	Green	Audit completed – Moved from limited assurance to Adequate Assurance (4 recommendations, 2 medium and 2 low priority) HR – Reasonable Adjustments ticket for ordering and guidance is now live on HALO Reporting dashboards developed – service level dashboard requirements in progress Major Incident Reporting ticket and process updated in line with Audit recommendations Working from home ticket – automation added to the group to enable access Resolution category updated to include value of replaced equipment (report on cost of all lost equipment) Switch from Cisco Finesse (UCCX) to Netcall – go live 23rd July 2025 Peripherals catalogue to allow self-serve purchasing on hold due to changes/restrictions with P-Cards Chat bot functionality on hold due to restructure and reduction in officers Re-procurement of HALO contract in progress (to complete September 25)	Green	Unchanged
Redesign mandatory eLearning to have a bespoke Haringey focus.	Theme 1 - A supported and enabled workforce	Cabinet Member for Finance and Local Investment	Jess Crowe	Green	Green	Green	Green	Green	Action completed	Green	Improved
Deliver Equality, Diversity and Inclusion (EDI) Action Plan.	Theme 1 - A supported and enabled workforce	Cabinet Member for Finance and Local Investment	Jess Crowe	Green	Green	Green	Green	Green	Delivery of the action plan continues and is an ongoing action	Green	Unchanged

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Provide legal self-help guides, training and access to training and legal updates to empower service areas to help themselves.	Theme 1 - A supported and enabled workforce	Cabinet Member for Finance and Local Investment	Jess Crowe	Green	Green	Green	Green	Green		Green	Unchanged
Reduce demand to Customer Services in the core service areas (Housing, Parking, Benefits and Council Tax).	Theme 1 - Excellent resident experience	Cabinet Member for Tackling Inequality and Resident Services	Barry Francis	Red	Green	Amber	Amber	Amber	Reducing demand on Customer Services requires projects that remove failure points, and digital transformation to enable increased customer self-service. These projects are part of the scope of the Service Modernisation programme and a "Resident Experience dashboard" is being developed to track the projects underway. Customer Services will also continue to work with the high-demand services to highlight avoidable demand that needs a service-led remedy.	Amber	Improved
Deliver years one and two of the Resident Experience change workstream.	Theme 1 - Excellent resident experience	Cabinet Member for Tackling Inequality and Resident Services	Barry Francis	Amber	Amber	Amber	Amber	Amber	<p>Project management resource for the Resident Experience programme ended on the 1st April. Due to significant scope overlap with Service Modernisation, and no funding in place to continue developing a business case, the RX Programme Board agreed a new scope that would cover three strands of work that will be monitored by a monthly Resident Experience Board chaired by the Corporate Director of Environment & Resident Experience:</p> <ul style="list-style-type: none"> Tracking of projects within the Service Modernisation programme that contribute to improving the Resident Experience, via a "Resident Experience dashboard" that the Service Modernisation team are developing Accommodation improvements for Customer Services staff and residents enabled by Property Services Incremental operational improvements that Customer Services are able to implement 	Amber	Unchanged
Create a Young People Extra Ordinary Council.	Theme 1 - Opportunities for residents to participate in decision-making.	Cabinet Member for Children, Schools and Families	Jess Crowe	Green	Amber	Green	Amber	Green	Completed in October 2024.	Green	Unchanged
Increasing opportunities for children and young people's (CYP) voice to be heard.	Theme 1 - Opportunities for residents to participate in decision-making.	Cabinet Member for Children, Schools and Families	Ann Graham	Green	Green	Green	Green	Green	<p>Haringey Youth Panel have participated in a number of formal opportunities to influence decision making over the period. These include:</p> <ul style="list-style-type: none"> *Shaping the library offer for young people * Providing feedback on the court environment for young people * Meeting with Public Health to provide feedback on young peoples experience of mental health and sexual health services. * Completed a civic literacy session to improve their knowledge in how parliament works and debating skills in preparation for becoming a potential member of UK Youth Parliament. * Attended Cabinet to present their views on the Haringey Youth Strategy and their role in gathering their peers views on this. * Plan to attend Haringey Community Safety Partnership Board in late June to provide their view on community safety matters impacting young people 	Green	Unchanged

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Increase recycling in the borough, implementing the Reduction and Recycling Plan (RRP).	Theme 2 - A cleaner, low waste Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Amber	Amber	Amber	Amber	Amber	<p>7 more banks for small electrical recycling were installed across estates.</p> <p>Promoted the implementation of Simpler Recycling at Alexandra House. New Updated posters were created to reflect the changes in the materials collected. We are working with Housing to identify suitable locations on Estates where we can introduce recycling Hubs. We have introduced vapes recycling across our Library Hubs. Based on our latest submission of Waste Data Flow, our Recycling Rate is 28.54% which has improved compared to 27.73% last year. Our contamination rate is 21.4% compared to 16.57% last year. The % of recycling that the MRF is rejecting as contaminated has increased due to a stringent MRF sampling regime (linked to legislative changes) which is identifying a higher % of contaminants/rejected materials. We are working with local resident who has been awarded the North London community fund and the Carbon Fund for her "Waste Not" project, on installing information boards on Estates, signposting residents to alternative methods of disposal.</p> <p>Utilised the data collected from our Food waste trial for Flats Above Shops and analysed the KBT bin audit data for communal properties to get a preliminary overview of the gaps in our current food waste provision. Liaising with other North London Boroughs to share insights on the introduction of Food waste collections for FAS. Next steps will involve assessing the collection resources needed, collection frequency, understand container capacities depending on area/demographics, trial a range of containment types. We are working with Housing comms to promote Library recycling Hubs via estate newsletters, Homes Zone extra e-bulletin, HPX newsletters, encouraging residents to use the service.</p> <p>Promoted the NLWA Together We Recycle food waste campaign which launched in May. Filming of the Haringey food waste collection crew, providing information on the food waste service, took place at the depot. To assist with measuring the impact of the campaign, we are providing NLWA with data on food waste containers orders. We have been working with the NLWA Education steering Group to support the "In the Know" programme for schools. The objective is to establish a culture of waste prevention within the primary schools that participate in the programme. Last year Ferry Lane Primary was chosen to participate. A waste audit was carried out in June which showed a 40% reduction in waste and an increase of the recycling rate (including food waste) at 80%. For 2025/6, it has been announced that 3 Schools from Haringey (Risley Avenue Primary School, Rhodes Avenue Primary School, Coldfall Primary School) will be taking part. 3 schools visited EcoPark House and 81 pupils in total attended.</p>	Amber	Unchanged
Work with a community sector partner to implement a reuse and repair hub within the borough.	Theme 2 - A cleaner, low waste Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Amber	Green	Green	Green	Green	<p>Rising Green Youth hub has become unviable as a potential location as the costs to make the space fit for purpose and H+S compliant are too prohibitive and were not understood until a full survey was completed. The space also is at risk due to the current lease and funding arrangements which whilst being addressed will likely take too long given the project is already delayed. An alternative location (council owned) in the Library mall has been identified and refurbishment costs have been quoted for. The financing from the group needs adjusting and heads of terms need to be agreed. The next step will be the spending panel review for approval to pass through match funding from Veolia and NLWA. Estimated time for delivery is another 3 months (subject to approval)</p>	Green	Unchanged
Reduce single-use plastics in the Council and wider borough.	Theme 2 - A cleaner, low waste Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Amber	Amber	Amber	Amber	Amber	<p>The draft policy is completed and is now being circulated internally and externally with a view to go to Cabinet in October 2025 for approval.</p>	Amber	Unchanged
Enhanced environmental enforcement, including targeted deployment (Monday – Sunday) of proactive litter & waste enforcement patrols in Town Centres and hot spot locations across the borough.	Theme 2 - A cleaner, low waste Haringey	Cabinet Member for Community Safety and Cohesion	Barry Francis	Green	Green	Green	Green	Green	<p>It is still early days (due to payment terms and conditions in terms of payment rate calculations) but the contract performance is largely on track. Updates on performance are being provided to all Cllrs on a quarterly basis by ward.</p>	Green	Improved

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Improvements in energy management across the Council's corporate and educational estate working towards at least EPC C and net zero carbon schools	Theme 2 - A zero carbon and climate resilient Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Red	Amber	Amber	Amber	Green	<p>Climate Action have secured GLA Funding (via the ZCA Programme) to undertake and deliver Investment Grade Energy Audits (Level 3) in the Council's core buildings and several secondary schools. This will set out a decarbonisation plan for these buildings from which an investment decision can be made, generating long term savings (£ & carbon) to the Council.</p> <p>Climate Action will be shortly launching its Education Behaviour Change Programme (agreed by Cabinet Members). This will support the schools delivering their DfE requirements, and to support them on their energy efficiency / decarbonisation strategy.</p> <p>The Council secured £1.5m towards the decarbonisation strategy for the new Civic Centre.</p>	Amber	Unchanged
Install additional electric vehicle (EV) charging points in Haringey.	Theme 2 - A zero carbon and climate resilient Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Green	Green	Green	Green	Green		Green	Unchanged
Increase access to car clubs.	Theme 2 - A zero carbon and climate resilient Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Green	Green	Green	Green	Green	Fixed Bay tender completed appointment subject to contract.	Green	Unchanged
Make Haringey more resilient to flooding through investment in drainage infrastructure and delivery of flood protection schemes.	Theme 2 - A zero carbon and climate resilient Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Green	Green	Green	Green	Green	SUDS in consultation stage. Drainage Civils on site throughout the year. Ongoing cleansing of gullies.	Green	Unchanged
Continue to support low carbon community-led projects through the Haringey Community Carbon Fund (HCCF).	Theme 2 - A zero carbon and climate resilient Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Green	Green	Green	Green	Green	Year 4 community groups awarded funding are now receiving their funding allocation. Year 5 of the HCCF is being designed.	Green	Unchanged
Deliver a business case for a Power Purchase Agreement for the corporate estate.	Theme 2 - A zero carbon and climate resilient Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Red	Red	Red	Amber	Green	This work stream is no longer deliverable. Owing to financial pressures preventing access and delays from London Council's in developing a Power Purchase Agreement effectively this cannot be delivered.	Red	Decreased
Increase the number of renewable installations on the Council's buildings and community buildings.	Theme 2 - A zero carbon and climate resilient Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Amber	Amber	Green	Green	Green	<p>The Council is in the process of installing two large new Solar PV systems on Willow and the Brook Schools in the Broad Water Farm, and Risley primary School, Tottenham. These are funded by GLA grants, Council Carbon Offsetting, and supplemented by community funding.</p> <p>The Council is working with the boroughs Community Energy Companies to deliver this (as it required through the GLA funding). The Council will need to work on formalising these relationships to secure future funding, unless it decides to fund with its own funding.</p>	Green	Unchanged
Deliver an action plan to electrify the Council's fleet.	Theme 2 - A zero carbon and climate resilient Haringey	Cabinet Member for Climate Action, Environment and Transport	Taryn Eves	Amber	Amber	Amber	Amber	Amber	Progress has been made albeit there are no resources to take forward the electrification of the council's fleet but recruitment for a Housing fleet manager is in train. For the coming quarter we have agreed resource, working jointly with Housing to progress the production of the PID and subsequent OBC for this work.	Amber	Improved
Deliver a borough Action Plan to manage overheating risk.	Theme 2 - A zero carbon and climate resilient Haringey	Cabinet Member for Climate Action, Environment and Transport	Sara Sutton	Amber	Green	Green	Amber	Green	<p>Public Health are leading on developing a Climate Adaptation and Resilience Plan. Due to go to Cabinet in late 2025. This has been shaped by an Informal Cabinet Strategy session, and community outreach. Other updates :</p> <ul style="list-style-type: none"> - GLA have launched a £12m resilience fund for projects to manage climate impacts. - Council is now monitoring 3 Council buildings that regularly raise the issue of overheating. - The Community Carbon Fund now includes higher weighting for resilience projects. 	Green	Decreased

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Develop strategy for green skills and jobs linked to Fast Followers programme for retrofit.	Theme 2 - A zero carbon and climate resilient Haringey	Cabinet Member for Council House Building, Placemaking and Local Economy	Barry Francis	Amber	Green	Amber	Amber	Green	<p>The Haringey Retrofit Ready Project is due to launch in September with the help of En10ergy. It will allow the newly trained from CONEL / CCC in Tottenham to get on the job experience with SME companies delivering Retrofit Projects within the borough. With the aim of creating a workforce and market interest.</p> <p>The Innovate UK project will end in June and the completion Report is expected in July.</p> <p>A Green Skills working group has been set up with Carbon Management and Economic Development. With the aim of securing the GLA funding and supporting the London Councils workstream of Green Skills and Retrofits (public housing / able to pay / fuel poor funding streams).</p>	Amber	Decreased
Make a decision regarding next steps for Decentralised Energy Network Full Business Case	Theme 2 - A zero carbon and climate resilient Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Red	Amber	Amber	Red	Green	Cabinet agreed in June 2025 to have further discussions with HNIP (our Government Funders) about the next steps. Directors will be arranging these discussions.	Red	Unchanged
Improve access to secure cycle parking across the borough.	Theme 2 - Expanding active travel	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Green	Green	Green	Amber	Green	Awaiting programme dates from contractor to implement 43 hangars on the street-likely Q2 -Q3. Q1-consulted on 53 hangars; report being drafted for approval.	Green	Unchanged
Expand dockless cycle parking locations to maximise use of dockless cycles.	Theme 2 - Expanding active travel	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Green	Green	Green	Green	Green		Green	Unchanged
Enhance the current cycling network within Haringey.	Theme 2 - Expanding active travel	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Amber	Green	Amber	Amber	Green	Engagement on cycle lane along Tottenham Lane, Hornsey undertaken last financial year. Ward cllrs concerns on parking loss and TfL approval on design has delayed project. Cycleway designs along quiet roads running through Bounds Green LTN with connection to Ally Pally stn and White Hart Lane being designed. Commenced designs for quick wins for cyclists (small changes). Working on a number of cycling schemes for which engagement will be post elections.	Amber	Unchanged
Prepare a draft Kerbside Strategy and publish for consultation.	Theme 2 - Expanding active travel	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Amber	Green	Amber	Amber	Green	Draft Strategy going to cabinet in July for approval to consult August- September 2025.	Amber	Unchanged
Improve walking environment. Engagement, consultation, and delivery of several projects to improve pedestrian safety and accessibility	Theme 2 - Expanding active travel	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Amber	Green	Red	Amber	Green	Design completed for crossing on St Anns rd part of St Anns Hospital development. S278 pending before engagement can be undertaken. Number of new crossings and improvements to existing crossings being designed and consulted upon.	Amber	Decreased
Work towards Vision Zero targets by: Implementing new 20mph speed limits on Haringey-controlled roads; speed reduction measures; additional pedestrian crossings; and deliver measures to better safeguard powered two-wheeler users.	Theme 2 - Expanding active travel	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Green	Green	Amber	Amber	Green	Report on converting 9 roads from 30 to 20mph finalised and approval imminent. Sections of Bounds Green Rd and Watermead Way speed reduction consulted upon. Feasibility and designs undertaken on various Vision Zero projects. Commonplace exercise to improve motorcycle safety in the borough had been drafted and shared with campaign groups and GMB Deliveroo representative as moped riders in the borough has increased and therefore safety has been compromised for these users. Plans to launch survey in Q2.	Green	Unchanged

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Delivery of School Streets, reducing access to motor vehicles during drop off and pick up times.	Theme 2 - Better air quality in Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Amber	Green	Amber	Amber	Green	<p>2023/24</p> <p>Informal consultation completed on x8 School Streets and way-forward agreed with Cabinet Strategy: delay to process.</p> <p>2024/25</p> <p>Statutory consultation completed on x4 School Streets. Cabinet approved x3 (x1 pending). The x3 are due to implement in Autumn: on track</p> <p>2025/26</p> <p>Feasibility work underway on x5 School Streets. Programme to be discussed with Cabinet Member</p>	Amber	Unchanged
Develop a new Air Quality Action Plan.	Theme 2 - Better air quality in Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Green	Amber	Amber	Amber	Green	New Air Quality Action Plan (draft) was approved by Cabinet in April 2025. It will undergo consultation and engagement with our community over the summer 2025. The final version will be adopted in late Autumn 2025.	Amber	Unchanged
Develop a Borough Idling Plan.	Theme 2 - Better air quality in Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Red	Amber	Red	Red	Green	With cross-council budget constraints, there is currently reduced staff capacity within the transport and highways services. This has delayed the delivery of an anti-idling plan.	Red	Unchanged
Introduce Healthy School Zones.	Theme 2 - Better air quality in Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Amber	Amber	Red	Red	Green	<p>The Council has identified alternative projects and external sources of funding that together can achieve the outcomes of the planned Healthy School Zones project. These include:</p> <ul style="list-style-type: none"> - GLA School Air Filters programme - The Anti-Idling Plan - School Greening Programme (including biodiversity gain) - Active Travel support 	Red	Unchanged
Public health programmes to promote the health and wellbeing of children and young people	Theme 3 - Happy childhoods	Cabinet Member for Children, Schools and Families	Sara Sutton	Green	Green	Green	Green	Green	<p>Face to face New birth visit and both 1 year and 12 months by the time the child reached 15 months developmental reviews are progressing slightly above targets set.</p> <p>The Department of Health and Social Care have written to councils regarding maximising impact of 2-2 ½ year mandated reviews through health visiting services. https://www.gov.uk/missions - we will therefore be working with our provider on a planned approach in line with the new guidance.</p> <p>Maternal Early Childhood Sustained Home visiting, (MECSH) have seen improved take up of the programme as a result of MECSH steering group meetings with the national lead attendance.</p>	Green	Unchanged
Increase the number of childcare places and increase families' take up of their free entitlement to childcare.	Theme 3 - Best start in life	Cabinet Member for Children, Schools and Families	Ann Graham	Green	Green	Green	Green	Green	<p>Still targeting hard to reach families. New childcare expansion schemes continue to become embedded. Continue to ensure that all services who come into contact with parents are aware of the new free entitlement offers</p>	Green	Unchanged
Co-ordinating a single youth offer across the borough, which has a focus on educational and recreational leisure-time activities for young people.	Theme 3 - Happy childhoods	Cabinet Member for Children, Schools and Families	Ann Graham	Green	Green	Green	Green	Green	Haringey Youth Strategy was approved at Cabinet on the 17th June which sets out a series of recommendations for delivery over a 5 year period. An action plan will be shared with CYP Scrutiny in Sept.	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1Overall RAG	Q1DirectionOfTravel
Deliver two further Family Hubs: identify sites, agree service delivery model which has a close alignment with Localities and Community Hubs.	Theme 3 - Happy childhoods	Cabinet Member for Children, Schools and Families	Ann Graham	Green	Green	Green	Green	Green	<p>All four Family Hubs are now open (South Tottenham, Northumberland Park, Wood Green and Muswell Hill). The Family Hub within the Eric Allin Centre is moving to Park Lane Childrens Centre in late July due to scheduled buildings work that is taking place.</p> <p>* Activity levels are increasing; however, communication and engagement activities will be the focus of the next quarter.</p> <p>* A new Parenting "Surgery" is starting at each hub. There is informal space for parents to consult family practitioners, health visitors, DWP, housing advice and other professionals.</p> <p>* National Literacy Trust support secured: additional resources, training sessions on early language and home learning environment.</p> <p>* Communications team engagement on accessible branding and social-media guidelines; one-to-one support for partners on colour schemes, translations (e.g.Spanish flyers)</p> <p>Increased cross-team collaboration across the Hubs (perinatal mental health, parent-infant psychology, health visiting)</p> <p>* 2,350 children, parents and carers (1,038 families) have accessed the Family Hubs since the first one opened in July 2023.</p>	Green	Improved
Deliver SEND and Inclusion Partnership Plan.	Theme 3 - Happy childhoods	Cabinet Member for Children, Schools and Families	Ann Graham	Green	Green	Green	Green	Green	<p>Most of the objectives were delivered in 24-25 with those outstanding moved into the 25-26 plan which has been influenced by parents and carers. Following inspection in Jan 2024 where the local partnership received the highest grading, an annual engagement meeting took place with NHSE and Ofsted on the 11th June to review progress made since the last inspection, The meeting was very positive, recognising the continued progress being made in Haringey, A formal outcome letter will be provided in due course.</p>	Green	Unchanged
Young people with SEND preparing for adulthood receive timely information about life choices	Theme 3 - Successful futures	Cabinet Member for Children, Schools and Families	Ann Graham	Green	Green	Green	Green	Green		Green	Unchanged
Improve educational outcomes for children who are looked after, with a focus on better attendance and better support through well-written Personal Education Plans (PEP).	Theme 3 - Successful futures	Cabinet Member for Children, Schools and Families	Ann Graham	Green	Green	Green	Amber	Green	<p>The Virtual School Management Committee will receive a report on progress at the end of the summer term. The Virtual school has also been subject to an internal audit and any recommendations re PEPS will be reported in the next update .</p>	Green	Unchanged
Embed a whole family approach, as well as CYP and parent/carer voice. in Youth Justice Services (YJS).	Theme 3 - Successful futures	Cabinet Member for Children, Schools and Families	Ann Graham	Green	Green	Green	Green	Green	<p>Within the last quarter, young people have actively influenced the development of a week long campaign to raise awareness and reduce knife crime. Parents of children being supported by the Youth Justice Service have established their own peer support group and are using this to invite experts in to talk about a range of relevant topics within the criminal youth justice system. Progress in relation to development of a team around the family approach within statutory casework is ongoing.</p>	Green	Unchanged
Develop Education Strategy to close the gaps in attainment between pupils.	Theme 3 - Successful futures	Cabinet Member for Children, Schools and Families	Ann Graham	Amber	Green	Amber	Green	Green	<p>Presentation to cabinet has slipped to September due to pressures . The Communications team has developed a campaign to support the launch of the strategy. •The strategy will place a clear emphasis on addressing attainment gaps/disparities). Particular attention will be given to Black Caribbean pupils, EAL learners, and Turkish/Kurdish pupils.</p>	Green	Improved
John La Rose Award to continue ensuring that young people from lower-income backgrounds have the resources to enable them to study at university.	Theme 3 - Successful futures	Cabinet Member for Children, Schools and Families	Ann Graham	Green	Amber	Green	Amber	Green	<p>Promotional video complete, new contracts for donors drafted and setting up as a charity being explored</p>	Green	Decreased

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Continued progress on reducing youth violence through the Young People at Risk Partnership Network under the Young People at Risk Strategy 2019- 2029	Theme 3 - Happy childhoods	Cabinet Member for Children, Schools and Families	Ann Graham	Amber	Green	Green	Green	Green	The second annual impact report for 24-25 is due for publication but likely to be deferred until September. Within the last quarter there has been a lot of activity with stakeholders supporting the YPAR strategy through the planning and delivery of a week of action to reduce knife crime. This included visits to Wood Green Court, observations of practice, training and quality assurance activity. All with the aim of raising awareness, learning from practice and using data to inform planning and delivery across the YPAR partnership.	Green	Decreased
Finalise and sign off Haringey Health and Wellbeing Strategy.	Theme 4 - A healthy and active population	Cabinet Member for Health, Social Care, and Wellbeing	Sara Sutton	Green	Green	Green	Green	Green		Green	Unchanged
Finalise and sign off the Tobacco Control Action Plan.	Theme 4 - A healthy and active population	Cabinet Member for Health, Social Care, and Wellbeing	Sara Sutton	Green	Green	Green	Green	Green		Green	Unchanged
Finalise and sign off the Haringey Sexual Health Strategy.	Theme 4 - A healthy and active population	Cabinet Member for Health, Social Care, and Wellbeing	Sara Sutton	Green	Green	Green	Green	Green		Green	Unchanged
Work with the Haringey Suicide Prevention Group to develop a Haringey Suicide Prevention Strategy.	Theme 4 - A healthy and active population	Cabinet Member for Health, Social Care, and Wellbeing	Sara Sutton	Amber	Green	Amber	Green	Green	The Haringey Suicide Prevention Group remains an active and committed partnership, meeting quarterly to coordinate and strengthen local efforts to reduce suicide and support mental wellbeing across the borough. The group plays a vital role in shaping strategic priorities, sharing intelligence, and driving collaborative action among key stakeholders. We are in the process of recruiting to the vacant post of Public Health Practitioner (focussing on mental health and suicide). Once the post is filled the updated strategy will be amended to include a new chapter on LGBTQ+ communities, which will require consultation and engagement with partners.	Green	Decreased
Reduce Gambling Harms by commencing the community awareness-raising campaign.	Theme 4 - A healthy and active population	Cabinet Member for Health, Social Care, and Wellbeing	Sara Sutton	Green	Green	Green	Green	Green	* Raise awareness to residents on Gambling harms identification, advice and accessing support information printed in 118,000 copies of Haringey People Magazine * High Profile of programme nationally amongst professionals - Haringey Gambling Harms Reduction Programme won the MJ Awards for Innovation in Reducing Health Inequality - resulted in lots of professional press coverage	Green	Unchanged
Develop a VCS engagement framework	Theme 4 - A welcoming borough with a vibrant voluntary and community sector (VCS)	Cabinet Member for Culture, Communities and Leisure	Jess Crowe	Green	Green	Green	Green	Green	<ul style="list-style-type: none"> HCC continues to collaborate, engage and perform effectively. Q1 highlights include: Period Dignity Round Table (Haringey and Enfield) and Period Dignity Coordination Group (Haringey) Haringey Collaborative manager on the awards selection panel for the Mayor's Haringey Heros Took part in the Haringey Borough Vision Launch Accelerate Fund work with Haringey Family Hubs continues (planning for further work on a children and families mental health challenge fund) Plans to work with Haringey Community Carbon Fund to review changes to their grant programme Plans for July VCS Forum Cabinet in the Community (VCS Action Plan and Priorities) <p>HCC provision of grassroot grant funding to date:</p> <ul style="list-style-type: none"> £19,912 – VCS Challenge Fund (cost of living round), to 8 organisations £59,318 – Accelerate Fund (Haringey Family Hubs), to 9 organisations <p>Capacity building and Volunteer Center:</p> <ul style="list-style-type: none"> 196 VCS staff and volunteers attended Haringey Collaborative VCS Forums, events, training April – June 2025 – including Volunteer Celebration and Awards for Volunteer Week; NavNet+ Volunteer Managers network) 5 X half-day Haringey Collaborative Pop-up Drop-in Volunteer Centre stalls at Wood Green Library, Hornsey Library, Tottenham Green Leisure Centre, YMCA. 	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Implement the Localities Programme, including projects that support the integration of health and social care, to deliver the right support at the right time to targeted residents and reduce the impact of health inequalities.	Theme 4 - Residents connected with the right support at the right time in their neighbourhoods.	Cabinet Member for Health, Social Care, and Wellbeing	Sara Sutton	Amber	Amber	Amber	Amber	Green	Localities Teams will be aligned to the NHS Neighbourhoods and a Sprint Workshop with Council, NHS, voluntary and community sector partners is scheduled for July 25 which will focus on how we can further develop our approach to early intervention and prevention, minimising delays for our residents and resource inefficiencies.	Amber	Unchanged
Developing online resources to ensure information about localities is accessible to all.	Theme 4 - Residents connected with the right support at the right time in their neighbourhoods.	Cabinet Member for Resident Services and Tackling Inequality	Sara Sutton	Amber	Green	Green	Amber	Green	Developing online resources to ensure information about localities is accessible to all. Adult Social Care, utilising co-production governance, are working with Carers to produce a Carer Pack. The Council is also reviewing and updating its' longstanding portal signposting residents to service and support, Haricare and are in discussion with Disability Action Haringey around IAG for disabled residents.	Green	Unchanged
Income Maximisation Delivery Group workplan and implementation.	Theme 4 - Secure and resilient lives	Cabinet Member for Resident Services and Tackling Inequality	Barry Francis	Amber	Amber	Amber	Green	Green	Phase 3 of the Pension Credit campaign that launched in November 2024 has yielded successful results with latest stats as at June '25 showing 293 households having claimed PC from the most recent campaign. This is over £1.6m in annual pension credit claimed and over £20 million in lifetime pension credit. Haringey has signed up for another GLA Healthy Start campaign and have progressed the governance to be part of a Thames Water auto enrollment social tariff campaign. On Income Max we have targeted and engaged with many thousand households in 24/25 including households with children, pensioners, disabled and supported them financially via proactive data led campaigns to generate aggregate additional income of ~£9.5m. -Haringey continue to support residents and monitor impact including operating a Haringey Support Fund where 4,277 decisions were made in the year 2024/25, approximately 50% of which were successful. -We operate a discretionary housing payments scheme where 776 decisions were made in 2024/25 and whereby £281,625 of awards were made, with further annual income maximisation of £614,086 support for our residents. -We continue to allocate the Household support fund where the last round saw vouchers issued to more than 9000 households and total issued payments amounting to £1,470,200. We are progressing the work to support financial inclusion and resilience for residents progressing tasks to obtain the data analysis required to evaluate the impact of the Haringey Support Fund on residents. We are also developing plans for a Tackling Inequality service, which has started with a piece of work in Q4 to review the work of the Financial Support Team and how it can be better integrated with the work of the Welfare and Income Maximisation team. The Data Sharing agreement and Privacy notice have been updated to better communicate to residents how we are using their data. This in turn will allow us to better understand the impact of the work the FST team are doing and the evaluation of specific income maximisation campaigns. We have produced a forward plan of activities relating to income maximisation and associated communications to residents.	Amber	Unchanged
Improve collection of Corporate Debt.	Theme 4 - Secure and resilient lives	Cllr Carlin - Lead Member for Finance and Corporate Services	Barry Francis	Amber	Amber	Amber	Amber	Amber	A new interim head of service started on 23 June and is developing an improvement plan for this area. A new digital report has been developed to show debt across most services, which will be developed further add in missing debt areas, and support conversations at a senior level about tackling the biggest problem areas. A project for ASC Financial Assessments & Aged Debt has been established with dedicated project resources, set up and chaired by the Corporate Director of Finance & Resources, and is making good progress.	Amber	Unchanged
Review and update Ethical Debt Collection policy.	Theme 4 - Secure and resilient lives	Cabinet Member for Resident Services and Tackling Inequality	Barry Francis	Green	Green	Amber	Green	Green	We have used new data to help us differentiate "can't pay" from "won't pay" so that we can offer targeted support to those who are struggling financially, and we are transferring the Financial Support Team into the Benefits service in the next few months, to strengthen the way we support residents who are struggling.	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Create a co-produced Carers Offer and Forum.	Theme 4 - Secure and resilient lives	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Green	Green	Green	Green	Green	Following the success of the Carers Wellbeing event work is ongoing with the Coproduction Group to develop the remaining projects. The Information Leaflet is with the Communications Team for finalisation.	Green	Unchanged
Review and update the Carers' Strategy.	Theme 4 - Secure and resilient lives	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Green	Green	Green	Green	Green	<p>"A series of Carer co-production workshops, face to face and online were held throughout May 2025. The Workshops focused on co-producing priorities and shaping key actions. The resulting Carers Strategy has been drafted to reflect all co-production and evaluation activities to date. The Communications Team is currently supporting the design and presentation of the final document.</p> <p>Governance and approval of the Strategy has included presentation to the Adult Social Care Improvement Board and Health and Wellbeing route, with final review scheduled for the October Cabinet via the Health and Wellbeing Board.</p> <p>A Carers Strategy Working Group will be convened following the publication of this Strategy. The Group will engage a diverse range of Carers, all of whom will receive training and support to be meaningfully engaged. The Working Group will develop detailed Action Plan and will oversee the implementation of the Carers Strategy, reporting into the Health and Wellbeing Board, the Borough Based Partnership, the ASC Improvement Board and the Adults and Health Scrutiny Panel.</p>	Green	Improved
Implement the Carer and Hospital Discharge Toolkit.	Theme 4 - Secure and resilient lives	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Amber	Green	Amber	Green	Green	<p>"Engagement:</p> <ul style="list-style-type: none"> • Project is now live - nclcarersupport.org • Engagement has been concluded with Carers First to take referrals from the NCL project pathway. • Collaborating with NCL to prioritise engagement activities in Hospitals most frequently accessed by Haringey residents, guided by data insights to maximise impact and reach. • Engaging local Carers to test the NCL project website and provide feedback. • Involved in St Ann's Hospital consultation on their Carer's Strategy. <p>Commissioning of additional resources:</p> <ul style="list-style-type: none"> • Working with Carers First on additional resource for a year to support the project at a local level from October 2025. <p>Soft Launch (June–July 2025):</p> <ul style="list-style-type: none"> • Introduce key staff and Carers (e.g. Social Workers, Carers) to the NCL-wide project and local implementation. <p>Phase One Borough-Wide Communications Campaign (June 2025 – October 2026)</p> <ul style="list-style-type: none"> • Promotion via social media, Haringey People Extra, GP/library screens, and partner newsletters. • Use of digital and physical materials (posters, leaflets) with Haringey branding. • Engagement with voluntary sector partners, GP surgeries and community networks. <p>Ongoing Promotion and Engagement (Sept 2025–Sept 2026):</p> <ul style="list-style-type: none"> • NCL Project Team to design and deliver Carer's identification, assessment and support planning training to Hospital Staff. • Stakeholder monthly updates and resident outreach to ensure sustained visibility and engagement. • Updates at Borough Partnership, ICB, DASS and Carers Forums and Networks. • Carers Hospital Discharge Information Session e.g. what to expect during discharge and Carers Hospital Passport etc." 	Green	Unchanged
Develop an approach for greater alignment with Young Carers activity.	Theme 4 - Secure and resilient lives	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Red	Red	Red	Red		Working with Partners in Care and Health will provide us with a review of our existing policies, procedures, protocols and practice around Transition (including Young Carers) - update to follow in Q2.	Red	Unchanged
Development and implementation of the Period Dignity Coordination Group to lead on tackling period poverty across Haringey.	Theme 4 - Secure and resilient lives	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Green	Amber	Amber	Green	Green	A new lead officer has been appointed - Talia Knoble Gershon. The officer group continues and will focus on requests from a Partnership Roundtable that is led by Royal Free Trust. Current focus in on gathering data, particularly related to Schools - Principal Education Welfare Officer Salma Rahman is now linked in to this workstream. As well as a whole-borough approach to comms with work on linking partners to promote a united message.	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Services will be redesigned to deliver localities model to improve connections and understanding with the local community, designed with resident participation and incorporating Assistive Technology.	Theme 4 - Vulnerable adults are supported and thriving.	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Amber	Amber	Amber	Amber	Green	Following discussions with Children's Services work is underway to ensure alignment of the Carers work - update to be provided in Q2.	Amber	Decreased
Implementation of a strength-based approach to assessments and review, which recognises residents' and carers' unique qualities throughout services.	Theme 4 - Vulnerable adults are supported and thriving.	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Green	Green	Green	Green	Green	<p>• Monthly Audits continue to be undertaken which have a focus on the strengths-based element of the Care Act Assessments, exploring the residents' strengths and networks. Equally the Audit captures information regarding outcome-based support planning.</p> <p>• Our Induction programme for new staff, includes links (within the Induction document) to our Strengths-Based Practitioners (SBP) Manual and we hold quarterly Induction meetings for all new staff which includes a session on strengths-based practice.</p> <p>• Our Adult Social Care Forums enable staff to discuss cases and models of intervention, including strengths-based practice and we utilise Community Care Inform and Research in Practice to further develop staff knowledge and skills in embedding SBP into their day-to-day work."</p>	Green	Unchanged
Work with disabled people to explore changes in charging policy for people requiring independent living support.	Theme 4 - Vulnerable adults are supported and thriving.	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Red	Red	Red	Red	Red	No further developments have been made this quarter but the service are developing plans to work with residents to review our charging policy.	Red	Unchanged
Review and improve the Direct Payments offer.	Theme 4 - Vulnerable adults are supported and thriving.	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Green	Green	Green	Amber	Green	We are actively demonstrating improvement in the Direct Payments offer, through a significant and sustained increase in take-up over the last quarter. This positive trend is the result of targeted efforts to raise awareness and understanding of Direct Payments among eligible individuals and their families. We've strengthened the role of support staff in providing practical, confidence-building guidance throughout the process. Our revised approach places greater emphasis on personalisation and choice, which has helped demystify Direct Payments and empower people to consider it as a viable and attractive option. Ongoing tracking shows a continued upward trajectory in uptake, suggesting that these measures are having a meaningful and lasting impact.	Green	Unchanged
Improve financial outcomes for residents by ensuring funding arrangements for care are sourced and allocated from the correct funding stream.	Theme 4 - Vulnerable adults are supported and thriving.	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Amber	Amber	Amber	Amber	Amber	Ongoing work to ensure that correct funding arrangements are in place underpinning packages of care, particularly those resulting from Hospital Discharge.	Amber	Unchanged
Refurbishment of the Canning Crescent clinic to create a new Adult Mental Health Facility.	Theme 4 - Vulnerable adults are supported and thriving.	Cabinet Member for Health, Social Care and Wellbeing	Taryn Eves	Red	Amber	Amber	Red	Green	Completion of construction works has been further delayed. The attributing issues are being investigated. Works anticipated to be completed by early August 2025 and planned opening in Autumn.	Red	Improved

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Working in partnership to reduce health inequalities to meet our ambition of equitable access, experience and outcomes.	Theme 4 - Vulnerable adults are supported and thriving.	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Green	Green	Green	Green	Green	<p>Over the last quarter, we have continued our focus on particular groups with greater barriers to equitable access, experience and outcomes from health services.</p> <p>These have included looked after children and immunisations, with an audit of vaccinations completed, in partnership with Council and NHS services. Following meetings with stakeholders, the next step will be creating a multi-agency action plan with partners to improve uptake in this group in the future.</p> <p>We continue our work to develop a needs assessment for adults with diagnosed learning disabilities, to inform improved joint working between learning disabilities services and other NHS and Public Health services. The Haringey Health Champion programme continues to successfully support residents with key public health information and access to services and procurement is underway for the new contract (starting September).</p> <p>Following the closure of Haringey's asylum hotels, over the next quarter, Public Health will be working closely with the Resettlement team to understand how we can support the health and wellbeing of dispersed asylum seekers in the borough.</p> <p>Furthermore, Haringey Council commissioned a pilot project called the "Resident Project – Healthy Hearts", delivered by Bridge Renewal Trust (BRT), to tackle health inequalities by increasing participation in local lifestyle improvement activities. The initiative leveraged the social networks of local residents—termed "resident providers"—to promote engagement through social learning, habit formation, and community norms.</p> <p>By March 2025, 23 resident providers with strong local ties were recruited, trained, and supported to encourage uptake of preventive health services, particularly those under the One You Haringey (OYH) programme. By June 2025, over 400 residents had been engaged through these efforts.</p> <p>The project concluded in June 2025, with final reports and an independent evaluation underway. The evaluation focuses on understanding the experiences of resident providers and documenting the various strategies they used to generate and sustain community participation in cardiovascular disease (CVD) prevention programmes.</p> <p>A key priority for the next quarter will be joint work with HRS on understanding the health and wellbeing needs on families in temporary accommodation and identifying opportunities and levers for improving their health and wellbeing.</p>	Green	Unchanged
Improvements in transitions for younger adults. Promoting wellbeing and independence and finding innovative solutions to meet their needs and enhance their autonomy. This may be through education, volunteering opportunities and paid employment.	Theme 4 - Vulnerable adults are supported and thriving.	Cabinet Member for Health, Social Care and Wellbeing & Cabinet Member for Children, Schools and Families	Sara Sutton; Ann Graham	Red	Green	Green	Green	Red	Transition and Preparing for Adulthood update provided to Adults and Health Scrutiny and Initial workshop with Partners in Care and Health both held in June and diagnostic to be progressed in next Quarter.	Amber	Unchanged
Preparing for CQC Assurance inspection, with the aim of achieving an outcome of "Good"	Theme 4 - Vulnerable adults are supported and thriving.	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Green	Green	Green	Amber	Amber	"ASC Improvement Board met on 12th May 2025 and meeting again on 14th July - ASC Improvement Plan has been developed incorporating areas for improvement identified from the CQC inspection, aligned to our work on MTFs and the Council's Corporate Development Plan. Adult Social Care Improvement Plan briefing was held with Councillors on 12th June 2025. "	Green	Unchanged
Adopt a New Local Plan.	Theme 5 - Building high-quality, sustainable homes	Cabinet Member for Housing Services, Private Renters and Planning	Barry Francis	Amber	Green	Amber	Green	Green	Approval will be sought at September Cabinet to consult on Draft Local Plan	Green	Decreased

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Meeting our housing target by granting planning permissions in accordance with our policies and quality standards, through our Development Management and Building Control services.	Theme 5 - Building high-quality, sustainable homes	Cabinet Member for Housing Services, Private Renters and Planning	Barry Francis	Amber	Green	Green	Amber	Green	The Planning Service continues to have excellent performance for determining major applications. A new Local Plan is under preparation to support increased levels of housing delivery in the borough. It is to be noted that the delivery of consented homes is outside of the Council's control. The current market for new build residential is weak in London which puts delivery of this target at risk.	Green	Unchanged
Building new council homes.	Theme 5 - Building high-quality, sustainable homes	Cabinet Member for Council House Building, Placemaking and Local Economy	Taryn Eves	Green	Green	Amber	Amber	Green	Current Programme of 3,204 new homes of which 3,189 are Council Rent (6 shared ownership in our first Scheme in 2020 and 9 private sale at Cranwood, Muswell Hill). 2,500 homes with Planning Consent. 2,125 Start on Site approvals. 721 Completions at 14th June 2025 with a further 330 completions by 31st December 2025.	Green	Unchanged
Develop Housing Delivery Strategy and priorities for 2032 and beyond.	Theme 5 - Building high-quality, sustainable homes	Cabinet Member for Council House Building, Placemaking and Local Economy	sara sutton	Green	Green	Amber	Amber	Green	Due to the recent Housing Services restructure and recent staff moves, the Strategy, Policy, and Improvement team is currently two staff members below previous capacity. As the Strategy and Policy officer post funded by Housing Delivery has just become vacant for a sixth month period, a request to back-fill this post is in the process of being prepared and it is anticipated that the development of the Housing Delivery Strategy will be a priority for the officer to be recruited to this role, assuming the request is approved by the recruitment panel. Assuming the recruitment is agreed and progressed in a timely manner, the action is seen as achievable within the current timeframe set.	Green	Unchanged
Commission a new strategy to guide the delivery of new supported housing.	Theme 5 - Building high-quality, sustainable homes	Cabinet Member for Council House Building, Placemaking and Local Economy	Sara Sutton	Amber	Green	Amber	Amber	Green	In May 2025 Homeless Link completed the review we commissioned analysing the need for additional supported housing across different cohorts and the financial viability of delivering it through the housing delivery programme. Outcomes are less robust and conclusive than anticipated but can still inform strategic delivery in the housing delivery programme. In addition, on 15 May 2025 MHCLG consultation on regulations enacting the Supported Housing Act 2023 concluded - those regulations are expected to be published in autumn 2025 and amongst other things will require LAs to conduct a full review of need and publish a Supported Housing Strategy within a specified period. Supported Housing Board will take a decision in Q2 about the process for developing that strategy.	Amber	Unchanged
Prepare a strategy on the future needs of housing for older people in Haringey,	Theme 5 - Building high-quality, sustainable homes	Cabinet Member for Council House Building, Placemaking and Local Economy	Sara Sutton	Green	Green	Green	Green	Green	Engagement and codesign completed in April 2025. New chair of steering group in place June 2025. Evidence review is ongoing in advance of formulating a draft strategy for December Cabinet, then formal consultation January to February 2026, and then adoption by Cabinet in March 2026.	Green	Improved
Complete void works to existing and newly acquired properties to bring up to a lettable standard.	Theme 5- Improving social housing and the private rented sector	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Green	Green	Green	Amber	Green	As the previous Q4 update, Housing Services exceeded the 2024/25 CDP milestone of 400 voids being made ready for let per annum, with 464 made ready for let in 2024/25. So far in 2025/26, improved voids performance has been maintained with figures in April and May being lower than the trendline needed to meet the year-end target (lower is better). The voids figures are improving as the DLO are now returning voids at a higher rate than new voids are being created. We are continuing to closely monitor performance against the weekly internal target for HRS and external target for our contractors, and working with HRS to identify any further support that is required. The associated project to improve the voids process, systems use, and voids monitoring is contributing to the performance improvement in this area. There are continuing risks in this area as we had previously saw spikes in the numbers of new voids coming through in 24/25 but the service is now seen as being in a better position to respond to these effectively.	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Deliver retrofit improvements in our housing stock, improving energy performance and reducing Fuel Poverty.	Theme 5- Improving social housing and the private rented sector	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Amber	Red	Green	Amber	Green	<p>Coldfall & Tower Gardens North – Wave 2.2:</p> <ul style="list-style-type: none"> - Contract negotiations with the contractor are still ongoing. - The current estimated start date on site is September 2025. - Discussions are continuing with both the contractor and the grant funder. <p>Retrofit Decency Works – Wave 3 Programme:</p> <ul style="list-style-type: none"> - £3.29 million in grant funding has been secured through the Warm Homes Social Housing Fund (Wave 3). - This was part of a joint bid with the London Councils Retrofit London Consortium, which includes 27 registered providers (21 Local Authorities + 6 Housing Associations). - The programme will run from 2025 to 2028. - Currently, 8 Retrofit Assessments are being completed each week. - A designer will be appointed shortly to begin packaging works in preparation for the partnering contract phase. <p>EPCs & Archotyping</p> <ul style="list-style-type: none"> - 250 EPCs have been completed to identify the worst-performing properties. - All social housing stock has now been grouped into 22 archetypes to support retrofit planning. <p>Programme Status</p> <p>Time Status: Remains Amber</p> <p>The target of 1,500 retrofits per year is currently not achievable due to budget and resource constraints.</p> <p>Budget Status: Remains Red</p> <ul style="list-style-type: none"> - Budgets for the first and second projects have been approved. However, the programme's viability depends heavily on external funding. - Meeting government grant deadlines remains a significant challenge. 	Red	Improved
Deliver Council Housing Energy Action Plan.	Theme 5- Improving social housing and the private rented sector	Cabinet Member for Housing Services, Private Renters and Planning	Barry Francis	Red	Amber	Amber	Amber	Green	<p>Wave 2.2 - Coldfall & Tower Gardens North – Slightly delayed</p> <p>Wave 3 Programme</p> <ul style="list-style-type: none"> - £3.29 million in grant funding has been secured, programme will run from 2025 to 2028. - Currently, 8 Retrofit detail and design assessments are being completed each week. - All social housing stock has now been grouped into 22 archetypes to support retrofit planning. <p>Warm Homes Local delivery for the Fuel Poor Homes (£1.4m) is yet to be designed by the inequalities service.</p>	Amber	Unchanged
Deliver an Affordable Energy Strategy.	Theme 5- Improving social housing and the private rented sector	Cabinet Member for Climate Action, Environment, and Transport	Barry Francis	Green	Green	Green	Amber	Green	<p>The Council has been earmarked £1.4m for Fuel Poverty Measures from the GLA's Warmer Homes Local Programme. Alongside Public Health Funding for minor / urgent interventions.</p> <p>This will be delivered by the Council's Inequalities Service. As this is long term funding (over then next 3-4 years) this will be key in the design of the emerging Affordable Energy Strategy that is required by Gov.</p>	Green	Improved
Deliver our Decent Homes programme.	Theme 5- Improving social housing and the private rented sector	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Green	Green	Amber	Green	Amber	As at Q1 518 homes have been made decent against a target of 987 for 2025/26. New Internal and External works programmes will be on site in the year and works are continuing to the Noel Park Pods.	Green	Improved
Improve quality of Private Rented Sector (PRS) through the Council's property licensing schemes by ensuring standards are met at application stage through compliance inspections.	Theme 5- Improving social housing and the private rented sector	Cabinet Member for Housing Services, Private Renters and Planning	Barry Francis	Green	Green	Green	Green	Green	<p>1280 out of the required 4000 licences have been issued by the end of Quarter 1 for both property licensing schemes. This is above target for the quarter.</p> <p>1426 compliance inspections have been undertaken across both scheme out of the 4000 required inspection for the year. This is above the target for this quarter.</p> <p>Both schemes are progressing well. " new licensing processing officers were recruited in May/June which will continue to drive the number of licences being issued. The 8 compliance officers employed at the end of 2024 are making excellent progress in meeting the selective licensing objectives.</p>	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Undertake a full review of all policies relating to our tenants and leaseholders in our role as their landlord.	Theme 5- Reliable, customer-focused resident housing services	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Amber	Green	Green	Green	Green	The housing strategy and policy team are continuing a review of priority policies and strategies relating to our tenants and leaseholders. Residents are being engaged and inputting to the development of the policies and strategies. Policies approved at April's Cabinet are as follows: Asbestos Safety Policy, Electrical Safety Policy, Fire and Structural Safety Policy, Gas and Heating Safety Policy, Lift Safety Policy, Water Hygiene Policy and Access for Emergencies, Safety or Welfare Policy. A Tenancy Management Policy and Tenancy Strategy are currently being consulted on with the plan to take both to October Cabinet for approval. A Clear Communal Areas Policy and Garage Allocations Policy are due to go for Cabinet Member signing in September. An ASB Policy and Good Neighbourhood Management Policy are being prepared.	Green	Improved
Deliver our Housing Improvement Plan.	Theme 5- Reliable, customer-focused resident housing services	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Amber	Green	Green	Green	Green	The Housing Improvement Plan continues to report as green overall with the majority of the original HIP items completed from the first plan by March 2025 (phase 1) and the Housing Service having moved to focussing on delivering the new Housing Inspection Improvement Plan created following the mock inspection in 2024, with delivery of this commenced in 2025 (phase 2). For Housing Management, the DAHA work planned for 24/25 has been completed, and 25/26 actions include developing and launching a training programme for staff alongside work to improve procedures and processes. For Repairs, positive progress continues to be made with the introduction of a new service structure and the development of a new voids management policy and process which is now going through the governance and sign-off process. Time is at Amber due to extensions needed on a number of items from the first plan.	Green	Improved
Implement the new consumer standards across our services to meet our obligations under the new social housing regulation regime.	Theme 5- Reliable, customer-focused resident housing services	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Green	Green	Green	Green	Green	Housing Services have implemented the consumer standards and successfully completed the mock inspection objective in Q3 of 2024/25. To achieve this, Housing Service colleagues and the PMs on the Housing Change team formed an inspection preparation team reporting into the Housing Service Management Team. The team engaged the Housing Quality Network (HQN) to undertake a mock inspection against the updated consumer standards in Sept and Oct. Preparation work completed included an away-day for housing service managers held with the HQN inspection team, an internal planning session with all senior managers, all people managers being briefed on the inspection at our Housing Leadership Forum, and all housing staff invited to two HQN led online lunch-time briefing sessions with a good turn-out at both sessions. The inspection team gathered and submitted all information for the self-assessment against the consumer standards and for the accompanying document request list. The team also developed an inspection action plan to address gaps identified by the self-assessment. The interview and reality checking schedules were agreed with HQN and the HQN inspection team completed the mock inspection in the timescale set. We received the final mock inspection report and achieved a positive C2 rating alongside recommendations for further improvement in some areas. We agreed an Inspection improvement Plan with the Housing Improvement Board in December 2024, in order to respond to the recommendations, and implementation of this plan has commenced and is reporting to the Housing Improvement Board at each six-weekly meeting (it is understood delivery of this plan will become a new separate CDP objective).	Green	Unchanged
Reduce rent arrears and boost income collection rates.	Theme 5- Reliable, customer-focused resident housing services	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Green	Green	Green	Green	Green	As the previous Q4 update, the current year (2024/25), the Income Collection team exceeded the 2024/25 year-end collection target set. In April and May 25, the Income Collection team are currently above target with the year-to-date collection rate at 99.2%. The service is continuing to use the new rent analytics system Rent Sense and it is anticipated that this will continue to help the service achieve high collection rates and increase arrears collection. The ongoing objective for 25/26 is seen as on track / green and achievable at the current time.	Green	Unchanged
Provide more accessible housing management services.	Theme 5- Reliable, customer-focused resident housing services	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Green	Green	Green	Green	Green	We are providing more accessible Housing Management Services and have already met the objective set. Our Tenancy Management service has established weekly engagement surgeries at the Neighbourhood Resourcing Centre and Wood Green Library with housing officers in attendance. The Resident Engagement team are also running monthly resident engagement surgeries. To further strengthen our approach in this area, the new Head of Tenancy Management is reviewing the Tenancy Management structure and this will reduce housing officer patch sizes to enable better engagement with residents. As per the previous update, this is going through formal consultation in line with organisational change procedures.	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1Overall RAG	Q1DirectionOfTravel
Collect household profile information and use resident data to shape and deliver excellent housing management services.	Theme 5- Reliable, customer-focused resident housing services	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Red	Green	Amber	Amber	Green	Housing Services tenancy management staff continue to collect household profile information on tenancy audits / welfare checks and this is helping to improve the quality of resident data that we hold on our housing database. Power BI dashboards have been created for household profile information, vulnerability and Tenancy Management visits and are helping to improve our knowledge of customers and ensure we target our housing services more effectively. A proposal was also agreed at Housing Management Board to recruit a 6-month agency post to contact residents and input up-to-date information. The recent freeze on agency staff use initially delayed recruitment to this post and then the recruitment to the post was further delayed due to a key stakeholder in corporate services wanting to explore the option of Tenancy Management staff overtime for collection of the data. A further delay was caused as the Housing Improvement Team budget was only transferred back to Housing Service in June 25 but recruitment is now proceeding.	Amber	Decreased
Acquire 150 new homes to use as high-quality temporary accommodation or other non-secure housing.	Theme 5 - A reduction in temporary accommodation	Cabinet Member for Housing Services, Private Renters and Planning	Taryn Eves	Amber	Green	Amber	Green	Green	The Q1 start has been strong, with 23 properties completed to date and a further 40 individual street properties going through conveyancing. A 29 home block purchase is due to complete in July and we have successfully identified several block purchases totalling over 100 homes that should complete this calendar year. The internal and external grant funding for the acquisitions has been secured. We still need to secure additional resources within the team and will be focusing on getting these in place over Q2.	Green	Decreased
Refresh temporary accommodation (TA) placements policy and PRS discharge policy.	Theme 5 - A reduction in temporary accommodation	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Red	Green	Amber	Amber	Green	Development of TA placement policies are being taken forward under the TA Supply project within the Housing Demand programme. Meetings have taken place to identify the work needed and deliverables and timescales are to be confirmed in August.	Amber	Unchanged
Improve standards in TA by increasing the number of tenancy audits and improving void turnaround time.	Theme 5 - A reduction in temporary accommodation	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Green	Green	Green	Green	Green	We continue to undertake occupancy checks. We have additional resource from MHCLG under their Emergency Accommodation Reduction programme to dedicate to this. A new contract for void works for private sector leases used as temporary accommodation is now mobilised and a significant reduction in the number of voids is expected in Q2.	Green	Improved
Reduce the use of bed and breakfast (B&B) and move those in B&B to alternative TA or Permanent Accommodation	Theme 5 - A reduction in temporary accommodation	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Amber	Amber	Amber	Amber	Amber	The numbers in commercial hotels are decreasing slowly, however due to the continued high need for temporary accommodation, they continue to be used. As part of both the Housing Demand Programme and business as usual activities, efforts to ensure that the Council is using the best possible temporary accommodation - in terms of both value to the council and suitability for our homeless households - are being tirelessly pursued; however, market conditions remain a challenge. Over 70 homes which were acquired by the Council in the previous financial year are now being brought into use and let. This, alongside an anticipated additional 190 properties due to be acquired this year and an increase in new Council homes, will mean more exits from temporary accommodation to settled accommodation. Additionally, the Council is including cost and quality considerations in its moves within temporary accommodation, with a current focus on moving out of the most expensive nightly paid temporary accommodation.	Amber	Improved
Provide better support for single homeless households with complex needs. Identify suitable support for vulnerable adults placed in TA.	Theme 5 - A reduction in temporary accommodation	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Amber	Amber	Amber	Amber	Amber	"Interviews for additional officer and managers to support households in TA due to take place in July and will significantly increase the capacity to support single vulnerable adults in TA and secure appropriate move on support and accommodation pathways. Terms of reference agreed and meetings in place to support vulnerable adults with complex needs into more appropriate temporary or permanent housing. Increased awareness and use of MASP as a mechanism to jointly support vulnerable individuals."	Amber	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1Overall RAG	Q1DirectionOfTravel
Improve our access to private rented sector accommodation as a long-term housing solution by improving our offer to landlords and working with landlords raising their awareness of our offer.	Theme 5 - A reduction in temporary accommodation	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Amber	Amber	Amber	Amber	Amber	This is now a workstream in the Housing Demand Programme with the objective of a new offer to landlords to be presented in November 2025.	Amber	Unchanged
Develop a new Housing Allocations Policy.	Theme 5 - Preventing and reducing homelessness and rough sleeping	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Red	Green	Amber	Amber	Green	Draft Allocations policy went to Cabinet earlier in 2025 and was approved for consultation. Consultation documents continue to be developed but consultation timeline now under review and new timeline to be set to allow service time to plan for implementation.	Amber	Unchanged
Co-produce a new Homelessness Strategy with partners in the borough.	Theme 5 - Preventing and reducing homelessness and rough sleeping	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Amber	Green	Green	Green	Green	Homelessness Reduction Board held on 10th June agreed outline of draft strategy going to Housing Board on 29th July and draft going to Cabinet on 4th September, and then to go out to formal consultation. Timelines included in CDP differ from those maintained by the team, but this is on track to be adopted by December 2025.	Green	Unchanged
Improve data collection to ensure rapid accommodation options are available for people who are rough sleeping.	Theme 5 - Preventing and reducing homelessness and rough sleeping	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Green	Green	Green	Green	Green	We continue to prioritise rapid accommodation solutions for individuals experiencing rough sleeping, ensuring swift access to safe and secure housing options while working toward long-term stability. The utilisation of OG beds as well as the female crash pad has increased our capacity to accommodate more people rough sleeping	Green	Unchanged
Bid for available revenue and capital funding to build more accommodation for people rough sleeping.	Theme 5 - Preventing and reducing homelessness and rough sleeping	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Amber	Green	Green	Amber	Green	A total of eight clients successfully moved into properties under the direct offers scheme. One client was scheduled to complete their sign-up today, but this had to be postponed. Another client attended a viewing, but the property was in poor condition. Regarding the ten purchased properties, four clients have moved in, while two are currently in prison and awaiting updates from the court. One client has expressed interest in viewing two available properties before proceeding with sign-up. Two clients remain in the assessment stage, and one property is currently void, with a potential referral discussed with Pathway	Green	Decreased
Improve move-on rates into the private rented sector for people affected by rough sleeping	Theme 5 - Preventing and reducing homelessness and rough sleeping	Cabinet Member for Housing Services, Private Renters and Planning	Sara Sutton	Green	Green	Green	Green	Green	We have developed a draft Move On protocol, which will be used to train both staff and stakeholders. As part of this process, we are keen to involve colleagues from Housing Demand and Adult Social Care (ASC) to collaboratively shape a comprehensive Move On and Pathway to Independence framework.	Green	Unchanged
Raising awareness of adult and child exploitation and modern slavery making information about exploitation more accessible through the Council's website, media campaigns and local engagement.	Theme 6 - Secure and supported communities	Cabinet Member for Community Safety and Cohesion	Sara Sutton	Green	Amber	Amber	Green	Green	Haringey Council's website has a range of resources about Modern Slavery (Modern slavery Haringey Council). The Joint Strategic Needs Assessment for Modern Slavery has recently been developed in collaboration with partners and published online (Modern Slavery - Joint Strategic Needs Assessment (JSNA) (haringey.gov.uk)). The Council inbox for Modern Slavery provides information on national services and the NRM, and links to a Modern Slavery training video produced by Haringey Council. Public Health, Community Safety, and HRS are working in partnership with Enfield and MPS to improve responses to women engaged in on-street sex work who may be experiencing sexual exploitation and trafficking.	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Invest in street lighting, changing streetlights to LED and installing additional lighting in areas where residents don't feel safe.	Theme 6 - Secure and supported communities	Cabinet Member for Community Safety and Cohesion	Barry Francis	Green	Green	Green	Green	Green	Ongoing capital works mostly in design stage. Maintenance works being closely monitored. Some lighting capital schemes as identified from a Common Place survey	Green	Unchanged
Designing crime prevention interventions and tackling crime and anti-social behaviour (ASB) issues generally as part of Shaping Tottenham (including work in Bruce Grove, Seven Sisters and Northumberland Park as priority areas) and Shaping Wood Green.	Theme 6 - Secure and supported communities	Cabinet Member for Community Safety and Cohesion	Barry Francis	Green	Amber	Amber	Green	Green	Under the umbrella of Clear Hold Build, environmental visual audits were undertaken across parts of Northumberland Park and Bruce Castle. The work associated with the findings is being progressed by a delivery group. There is a plan with timeframes for prioritised environmental changes to be made. The community safety service has also linked with the Home Office on a project to tackle knife crime in the seven sisters location. This has been possible owing to the status of Seven Sisters location as a high knife crime area in London (and England). Planning meetings scheduled for week commencing 8th September, with delivery within the next 6 months.	Green	Unchanged
Increase the number of safe havens in local businesses for women to use at night.	Theme 6 - A reduction in violence against women and girls (VAWG)	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Green	Green	Green	Green	Green	Haringey has a number of existing Safe Havens who have received training previously. The Public Health VAWG team is offering updated training to all existing Safe Havens, as well as recruiting new spaces. The training content is currently being redeveloped, and the VAWG coordinator is linking with NavNet and Business Engagement Officers to recruit new spaces.	Green	Unchanged
Coordinate and introduce a VAWG residents association, and a training offer for residents.	Theme 6 - A reduction in violence against women and girls (VAWG)	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Amber	Amber	Amber	Amber	Amber	The current Resident Voice Board is engaged in various areas of VAWG work as and when their involvement is appropriate. Haringey's 10-year VAWG strategy comes to an end in 2026, and the Resident Voice Board will be consulted within the development process for the new strategy.	Amber	Unchanged
Create a VAWG and housing pathway that supports all teams in both internal housing and external domestic abuse services.	Theme 6 - A reduction in violence against women and girls (VAWG)	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Green	Green	Green	Green	Green	As per the previous update, the pathways process is in development alongside the proposed training plan which, after being presented at Housing Service Management Team (HSMT), is now being scaled back due to budget constraints. There is active planning in progress in order for us to deliver the minimum requirements to ensure relevant front line teams receive the training.	Green	Improved
Hearthstone to collaborate with Haringey Repairs Team to develop an improved service offer and process for the Sanctuary scheme.	Theme 6 - A reduction in violence against women and girls (VAWG)	Cabinet Member for Housing Services, Private Renters, and Planning	Sara Sutton	Green	Green	Amber	Amber	Amber	Tool Box- talks are now due to commence from 01/07/2025 which will allow us to begin coordinating clear messaging to operatives. A new sanctuary procedure is now in draft form	Amber	Decreased
Continue to improve our housing response to domestic abuse by working towards Domestic Abuse Housing Accreditation (DAHA) within Housing Demand and Placemaking and Housing.	Theme 6 - A reduction in violence against women and girls (VAWG)	Cabinet Member for Housing Services, Private Renters, and Planning	Sara Sutton	Green	Green	Green	Green	Green	Housing Services continues to make positive progress against this objective following the Residents Domestic Abuse & VAWG policy being approved by Haringey Council's Cabinet in December 2024. The new staff Domestic Abuse policy was approved by trade unions and was live as of September 2024. Work to embed these policies continues, with training being planned for all staff and enhanced training for staff in Housing Demand and Housing Services. We are seen as on track to achieve DAHA accreditation in line with the corporate delivery plan target set.	Green	Unchanged
Providing hate crime awareness training and briefing sessions to front line organisations, including Council staff and schools.	Theme 6 - A reduction in hate crime	Cabinet Member for Community Safety and Cohesion	Barry Francis	Green	Green	Green	Green	Green	The planning for Hate Crime Awareness Week 2025 includes an increase in hate crime awareness training and briefing sessions for frontline organisations, including Council staff, schools, and key community partners. Training for parents and community coffee sessions at faith institutions have been offered to increase awareness and for educational purposes. To ensure partners remain informed and equipped to respond effectively to all forms of hate crimes we will be increasing training for housing and front line colleagues.	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Create and distribute resources to support the Hate Crime Strategy, that raise awareness of hate crime, its definition and how we can prevent it, as well as organising community meetings, to provide spaces for victims' feedback to be heard.	Theme 6 - A reduction in hate crime	Cabinet Member for Community Safety and Cohesion	Barry Francis	Green	Green	Green	Green	Green	<p>We have successfully developed and distributed a range of awareness-raising resources to support the Hate Crime Strategy. These materials clearly define hate crime and provide guidance on prevention and reporting. Resources were shared across community centres through our contacts in Haringey Multi Faith Forum and to schools through our schools officers contacts.</p> <p>In addition, we organised a series of community x3 engagement meetings, providing safe and inclusive spaces for individuals affected by hate crime to share their experiences. Feedback from these sessions has been invaluable and will inform ongoing strategy development and support services. Continued engagement with community and faith leaders remains a priority to ensure our approach is inclusive.</p>	Green	Unchanged
Develop a new training offer to raise awareness and support professionals and residents in accessing the diverse VAWG services available	Theme 6 - A reduction in violence against women and girls (VAWG)	Cabinet Member for Health, Social Care and Wellbeing	Sara Sutton	Green	Amber	Green	Green	Green	<p>The PH VAWG team has worked with key partners in the Haringey Safeguarding Children's Partnership, Children's Services, the Haringey Safeguarding Adults Board, and LBH Housing to commission a small essential training programme for 2025-26. In this offer our local workforce now has access to 13 half day sessions on identifying and responding to Coercive Control, 6 half day sessions on the DASH RIC risk assessment tool, and 3x 2 day training courses specifically for Children's Services staff to improve safe and effective responses to Haringey families affected by domestic abuse. The training started in July 2025 and evaluation data received is already demonstrating positive impacts on workforce understanding and attendees' plans to improve practice.</p> <p>An e-learning module on DA for all council staff is currently in its final stages of development and will be available on MyLearning once completed and approved.</p> <p>A DAHA Accreditation Process is being undertaken which requires Council staff to be trained in Domestic Abuse. A small working group is developing the training programme to meet the breadth of training needs required by both the DAHA accreditation process and the Council's DA policy.</p> <p>Haringey has a range of diverse VAWG services available to residents, including Independent Domestic Violence Advocates (IDVAs) who provide holistic victim-centred support, and refuge which provides safe accommodation for victims and children who flee their homes. Q1 data on access to services will be available in the Q2 update.</p>	Green	Improved

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Increase opportunities to showcase local creativity and heritage through an Arts & Culture Events programme, including Rebel Borough themes.	Theme 7 - A thriving arts and culture sector supported by the Council's collaborative approach.	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Green	Green	Green	Green	Green	<ul style="list-style-type: none"> The Culture team worked with 30 partners and over 250 creatives to deliver over 40 events all part of this year's Windrush programme, which welcomed over 6,000 people to events across the borough. Events included Pan Nation's Steel Pan Festival in Lordship Rec, an intergenerational Tea Party at the Engine Room, George Padmore Institute's Creative Writing Workshop for new and emerging writers, using archival materials as inspiration. LBH staff network EMBRACE hosted a Creating Generational Wealth event as part of the Windrush programme – over 150 people attended the event, to hear from guest speakers including Eddie Nestor about financial resilience. The Culture team have worked closely with the North Tottenham team to support the Gather programme, a grassroots initiative that brings people together via cultural activities to demonstrate creativity and heritage. A dedicated oral history strand is now in development, with residents receiving training to record, share and archive their lived experiences. Building local capacity and skills long-term, Gather is positioned as a key cultural strand within the wider Shaping Tottenham programme, reinforcing the role of arts and culture in placemaking and community resilience. We have continued our publication of the London Borough of Culture (LBOC) newsletter, with a dedicated section, showcasing local creatives who respond to the Rebel theme through their creativity or activism – this has been very successful, readership has increased to 3,300 since. Bruce Castle Museum & Archive (BCM&A) continue to deliver programming which showcases the borough's creativity and heritage. The Rebel Borough timeline is constantly being updated and is inspiring the LBOC programme and ethos. Bruce Castle Heritage Quarter Open Day happened on 4th May, coinciding with the opening of the new galleries after the end of MEND capital works programme plus the launch of Bruce Castle Heritage Quarter Walking Trail – printed as a permanent leaflet/resource, working in collaboration with artist Emmie Joanna Draws, BCM&A, Antwerp Arms, Friends of Tottenham Cemetery, All Hallows Church and The Priory. BCM&A launched the exhibition 'Against the Wind: Defying the odds and reclaiming narratives for Black feminist art' – showcasing local creativity with artist Carmelita Kadeena and held the launch of the nationally-significant exhibition Joyce Butler: 'The National Woman's MP' at BCM&A in the newly created gallery. Butler was MP for Wood Green and first Chair of Haringey Council), changemaker and pioneer – marking 50th anniversary of the Sex Discrimination Act, introduced by Butler 	Green	Unchanged
In preparation for LBOC, develop and support a borough wide tourism offer in Haringey.	Theme 7 - Promoting an ambitious culture programme for Haringey	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Green	Amber	Amber	Amber	Green	<p>We continue to support a boroughwide tourism offer, through a number of initiatives: LBOC, taking part in London-wide and national programmes and through working closely with our key venues to promote Haringey as a creative destination.</p> <ul style="list-style-type: none"> London Festival of Architecture was delivered in June; the Culture team have worked closely with Regeneration colleagues to ensure the programme has local reach whilst generating wider visitors to Haringey. The festival had an inspiring programme, celebrating spaces in the borough, through a culture lens. The programme was well attended and included panel discussions, singing workshops on rooftops and lots more. LFA evaluations are due in the coming months. The LBOC Communications Strategy is in its final stages of development, and aims to engage audiences from Haringey and beyond to take part in Haringey's LBOC programme. The LBOC newsletter is well received and now includes a new Listings feature. Culture team are continuing to work closely with Regeneration and GLA colleagues to inform the Night-time Economy Study and explore what being part of a 24 Hour City could look like during our LBOC year. This will also align with LBOC Communications Strategy. A pilot cultural tourism-oriented campaign, created and led through the council's Communication's team, was run to coincide with Beyonce's Cowboy Carter tour at the Tottenham Hotspur Stadium. Content from local businesses who offered Beyonce themed events, promotions etc. was shared via council channels, and worked well. 	Amber	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Promote and elevate arts and culture initiatives and borough wide programmes	Theme 7 - Promoting an ambitious culture programme for Haringey	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Green	Green	Green	Green	Green	<ul style="list-style-type: none"> • LBOC Marketing Strategy has been drafted and aims to platform local arts and culture venues, organisations and artists; and engage local and beyond visitors to Haringey through initiatives. • LBOC newsletter now has over 3,300 subscribers, sending out monthly issues with updates on preparations for LBOC, cultural events and opportunities is well received and, its subscription rate is growing monthly. • LBOC Creative Spotlight series, shared through the LBOC newsletter and council website/ social channels, which each month spotlights a different Haringey-based creatives showcasing our lesser-known Haringey creatives. • Campaigns to promote our programme of events are well received and ongoing i.e. Windrush Day comms had 25K impressions across all corporate channels • Culture team are working closely with the council's Communications team to continually highlight culture events and initiatives through council channels i.e. – o Jacksons Lane's 50th birthday party was promoted across LBH channels o Content highlighting creative businesses in the borough – e.g. video about the Harringay Warehouse District gained over 5,000 views and 192 likes on Instagram. 	Green	Unchanged
Ensure participation in arts and culture events is reflective of our borough's communities.	Theme 7 - An inclusive approach to arts & culture participation	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Green	Green	Green	Green	Green	<ul style="list-style-type: none"> • Work to co-produce creative events with communities is continuing and growing. For Windrush Day we worked with over 30 groups and fostered new partnerships. • Work has started on South Asian Heritage Month programming, the Culture team are working with groups across the borough, to ensure organisations and artists with South Asian heritage are engaged in co-designing the programme. • Improved exhibition spaces resulting from the Bruce Castle Capital Works restoration programme, have been completed, and launched. New gallery spaces are now open to the public and will showcase more heritage and art collections reflecting the borough's communities. • The Culture team supported the delivery of the Gather programme, and particularly oral history training for attendees to work within their communities to gather oral histories. 	Green	Unchanged
Ensure youth voice is integral to the council's arts & culture decision making, planning and programming, particularly in preparation for LBoC.	Theme 7 - An inclusive approach to arts & culture participation	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Green	Amber	Green	Green	Green	<ul style="list-style-type: none"> • Delivery continues and is growing for Haringey Creates' Creative Conversations, with 20 projects completed this academic year and 13 to 17 schools signed up for next year. Creative Conversations engage local young people who co-design and deliver projects across Haringey's primary, secondary and special schools, with art forms ranging from podcasting and spoken word to dance and photography. • Haringey Youth Festival plans are well underway, 25 young people took part in the last meeting, where they were able to shape the festival and its programme. • In April at The Rec Shop in Wood Green, an LBOC roundtable was held engaging 20 young people and people who work with young people. It was an opportunity to share opinions and thoughts on the rebel theme, and to help shape the LBOC programme. More LBOC conversations with young people are being planned and feedback gathered so far is shaping programming and planning. • Supporting colleagues in the Tottenham Regeneration teams, through the partnership with the British DJ and MC Academy meant over 150 young people in Tottenham have taken part in this music programme, giving young people a voice in Arts and Culture. The project is going from strength to strength and has now become a borough wide project and is at 5 locations across the borough! • The EMBRACE Network's Creating Generational Wealth event also gave opportunities for members of the youth council to shape the event and gain skills. 	Green	Unchanged
Develop a creative volunteering / champions programme in collaboration with our cultural venues, VCS and other relevant partners.	Theme 7 - An inclusive approach to arts & culture participation	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Green	Amber	Amber	Green	Green	<ul style="list-style-type: none"> • Work with the internal Creative Volunteering group continues with representatives from colleagues across departments – regen, libraries, BCM, VCS etc. A mapping exercise has is due to be completed in July and an action plan will be developed in response to that. • BCM&A archivist and curator delivered workshops for Young Heritage Producers for volunteers in Jackson's Lane 50th anniversary project. • The British DJ and MC Academy project gave 5 young people volunteering opportunities and 20 young people have secured work placements. 	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Develop creative education programmes in collaboration with the borough's local Cultural Education Partnership, in response to Rebel Borough theme.	Theme 7 - An inclusive approach to arts & culture participation	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Green	Green	Green	Green	Green	<ul style="list-style-type: none"> Haringey Creates has continued to strengthen the borough's Cultural Education Partnership model through cross-sector collaboration, high-quality creative opportunities, and school engagement at all key stages. Through- Creative Conversations projects, Green Creates, Haringey Youth Festival, the Creative Education Summit and Creative Careers Fairs BCM continue to develop creative education programmes responding to Rebel Borough themes- schools attended Windrush workshops at BCM&A 	Green	Unchanged
Adopt a more strategic approach to investment in the borough's arts & culture assets	Theme 7 - A cultural infrastructure to be proud of	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Green	Amber	Amber	Green	Green	<p>We are on track and continuing to adopt a more strategic approach to investment through -</p> <ul style="list-style-type: none"> The directorate restructure, enabling greater alignment between Culture, Regeneration and Inclusive Economy teams A coordinated approach to external funding bids – working across council departments to ensure external investment approaches are aligned and prioritised by all Developing a Fundraising Strategy, as part of LBOC work A cultural mapping exercise is underway to develop a clear baseline of existing cultural assets across the borough. This work aims to better understand the current landscape, identify spatial and thematic gaps, and inform future cultural programming, investment, and infrastructure planning. The mapping will support the promotion and visibility of local creative activity, improve coordination across stakeholders, and contribute to a more strategic and inclusive cultural offer borough wide. It will also provide a strong foundation for positioning Haringey in the lead-up to London Borough of Culture 2027. A 2025 update of Haringey's Data Profile is currently being finalised, this work captures available arts and culture data and gives insight in to audience participation, Creative Industry trends and demographic data. This enables more strategic conversations, forward planning, cross departmental working and a more needs-based approach to arts and culture. 	Green	Unchanged
Deliver an Arts & Cultural Strategy with clear, shared priorities	Theme 7 - A cultural infrastructure to be proud of	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Green	Green	Green	Green	Green	Completed	Green	Unchanged
Working alongside key partners develop a Libraries Strategy	Theme 7 - A cultural infrastructure to be proud of	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Green	Green	Amber	Green	Green	on track - agreed cabinet date for January 2026	Green	Improved
Successfully deliver existing capital programmes in the borough's culture assets- Libraries and Bruce Castle Museum.	Theme 7 - A cultural infrastructure to be proud of	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Green	Green	Green	Green	Green	The MEND and UK Prosperity Works Programme at Bruce Castle Museum has been successfully completed and the galleries are being curated to open to the public.	Green	Unchanged
Working collaboratively with the strategic partner to ensure Haringey's VCS is thriving and actively engaged in borough initiatives.	Theme 7 - A highly engaged, responsive and collaborative VCS	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Green	Green	Green	Green	Green	<ul style="list-style-type: none"> Development and Planning of Age Well Festival in September. HCC partner Public Voice are hosting and collaborating with VCS Groups e.g. Haringey Over 50s Forum, Disability Action Haringey HCC are a member of Severe Weather Group-to ensure VCS able to support residents and vulnerable groups to stay cool in the heat GBTQIA+ Community Network Early engagement with Inclusive Economy Team Working with Foodbanks and Family Hubs to identify need for free food provision for families and residents 	Green	Unchanged
Work with the local culture sector and VCS to establish a LBOC Delivery Plan.	Theme 7 - A thriving arts and culture sector supported by the Council's collaborative approach.	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Green	Green	Green	Green	Green	<ul style="list-style-type: none"> Plans are on track. Roundtables held with the VCS around LBOC plans are informing LBOC delivery plans. The VCS Action Plan is in development, which will align with LBOC delivery. 	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Continue to enhance our hub and spoke model for Haringey Works and Haringey Learns working in areas of greatest need and aligning with the Council's emerging Community Hubs and preventative approach.	Theme 8 - Building an inclusive economy	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Green	Green	Green	Green	Green	Haringey Works (HW) have job clubs in Broadwater Farm, Northumberland Park and Wood Green, outreach at the Autism Hub and the Grove (for residents with substance misuse issues). HW continues to attend estates-based Housing Resident's surgeries and HW also supported a health and social care event in Tottenham. HW are also developing partnerships with Haringey Learns for two courses, business admin in the local gov sector and health and social care admin. An updated outreach plan to support the Council's prevention agenda is being drafted for approval this autumn.	Green	Unchanged
Employer-focused training provision.	Theme 8 - Building an inclusive economy	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Green	Amber	Green	Green	Amber	Haringey Learns has developed a partnership with a NHS Trust to deliver functional skills training to their staff. In preparation for the roll out Connect Works it is intended to deliver training for small and medium size businesses on job carving, inclusive recruitment practices and apprenticeships.	Green	Decreased
Adopt a Social Value Policy.	Theme 8 - Building an inclusive economy	Cabinet Member for Finance and Local Investment	Jess Crowe	Amber	Green	Green	Green	Green	New Social Value Policy expected to be presented to Cabinet in the Autumn 2025	Green	Improved
Develop and deliver new sector work plans focusing on growth employment sectors including Green, Construction, Health and Social Care and Creative industries.	Theme 8 - Building an inclusive economy	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Green	Green	Green	Green	Green	The Inclusive Economy Team have developed draft sector plans for the Green, Construction, Health and Social Care and Creative industries which will inform an Opportunity Haringey refresh and next steps are to engage with officers across the Council.	Green	Improved
Produce evening and night economy plans for our key regeneration areas, with an initial focus on Wood Green.	Theme 8 - Building an inclusive economy	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Green	Green	Green	Green	Green	Publica have now completed the study, and the Council is in possession of the final version. The recommendations which enable and support Haringey's year as the Borough of Culture in 2027 have been shortlisted. An internal review is underway and recommendations and options to take forward will be discussed with members.	Green	Unchanged
Supporting high streets, town centres, local businesses, and industrial estates as destinations to flourish through business support, advice and access to funding.	Theme 8 - Building an inclusive economy	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Green	Green	Amber	Green	Green	UKSPF migrant and refugee programme being developed. Options paper being produced for the remaining £40k, following PCC board decision. OIF and PVF business loans are continuing. High Cross Pub has paid back all of its loan, with a Lead Member visit scheduled for the end of July. Businesses were awarded as part of Haringey Heroes for the first time.	Green	Unchanged
Deliver our affordable workspace ambitions through Opportunity Haringey Workspace fund award(s) and the Workspace Design Guide (embedded as a supplementary document in our Local Plan) and updating of our workspace providers list.	Theme 8 - Building an inclusive economy	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Green	Green	Green	Amber	Green	Two grant agreements are in place for two workspace projects in Tottenham with an expected opening for both in Autumn 2025. The third agreement for a workspace project in Wood Green is going through due diligence and amendment via a Cabinet signing. A Workspace Forum is in place and a Workspace Providers Network has been published on the Planning website.	Green	Improved
Creating and supporting a new Haringey Business Forum and local business forums and networks.	Theme 8 - Building an inclusive economy	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Green	Green	Green	Green	Green	Haringey Business Forum was successfully launched on the 19th June at the Chocolate Factory, Wood Green. The next formal event is planned for February 2026. Forum members surveyed regarding the future format and topics for discussion.	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Develop a clear approach for attracting new investment into borough for our key sites and spaces.	Theme 8 - Building an inclusive economy	Cabinet Member for Finance and Local Investment	Jess Crowe	Green	Amber	Green	Amber	Amber	Refresh of Opportunity Haringey evidence base commenced and working with key stakeholders to develop a case for investment.	Amber	Decreased
Deliver Your Bruce Grove Placemaking Delivery Programme.	Theme 8 - Shaping Tottenham	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Green	Green	Green	Green	Green	A consultation & engagement exercise on an emerging scheme design was undertaken in May & June 2025. This included drop in venues and pop stalls being provided alongside letters and digital media to both inform and engage the public for their responses. A phased delivery of the scheme has been scheduled with the first public realm improvement works currently underway onsite at Chesnut Road in Bruce Grove that is expected to complete in late July. The former Bruce Grove Public Conveniences has now secured a tenant with a opening date for the new café that will operate from the premises to be confirmed for the Summer of 2025. Heritage repairs and improvement to St Marks church (that includes five shopfronts facing onto the High Road) is due to complete in the summer of 2025.	Green	Improved
Delivery of the Northumberland Park Community Placemaking Plan	Theme 8 - Shaping Tottenham	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Amber	Amber	Amber	Amber	Green	Discussions are on-going on how the Community Placemaking Plan will be delivered going forward with the new Head of Estate Regeneration and the new Director of Placemaking & Community Development. Quarterly updates against CPP themes below: 1. Safe and Sound: o On-going Tottenham Together / Clear Hold Build meetings with the Police on-going to tackle crime and ASB. o Cross council + Police 'Day of Action' in the SALB area later in July o On-going work with Housing and Environment colleagues and the Police on tackling crime and ASB across the estate through a newly formed working group. Taking forward some physical improvements from Environmental Visual Audits (EVAs) prepared by the Designing Out Crime team. 2. Homes and Spaces o Homes and Spaces Plan on temporary slowdown due to restructure and the need to brief the new Head of Placemaking and the Leader. Exploring potential infill housing sites with Housing Delivery Team through a Gateway 1 report. 3. Community Space and Services o NRC renovation design scope project brief finalised and costed. Leases and SLAs currently explored o Short-term improvements/management being finalised with Facilities Management (FM) Team 4. Jobs, Skills and Training o Weekly Job Club on-going. o Digital training continued over the last three months.	Amber	Unchanged
Deliver a new neighbourhood at Selby Urban Village.	Theme 8 - Shaping Tottenham	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Red	Amber	Green	Amber	Green	Selby Urban Village achieved resolution to grant planning at all three planning committees, and detailed planning approval decision notices and S106 to be referred to GLA for final planning approval in July 2025. Stage 3+ design completed, and preparation of tender documents is ongoing. Cabinet Report for approval to tender for main works contractor is being taken to July 2025 Cabinet, with expectation that tender is issued via the LCP Framework end of July. Business planning, fundraising and partnership working ongoing with the Selby Trust. New Council project structure and ways of working to reflect restructures is now underway.	Amber	Improved
Delivery of a new residential neighbourhood and local centre in North Tottenham (High Road West).	Theme 8 - Shaping Tottenham	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Red	Amber	Green	Red	Green	High Road West scheme has been under review due to the impact of market conditions on viability, such as higher interest rates and construction costs. In Q1, the Council's development partner, Lendlease, announced a partnership with the Crown Estate to unlock its UK schemes, including HRW. Council is working with the partnership to explore how this opportunity can help establish a deliverable and viable route forward for the scheme, with a focus on unlocking the early phase of council home delivery.	Red	Unchanged

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Deliver the Your Seven Sisters Placemaking Programme.	Theme 8 - Shaping Tottenham	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Green	Amber	Amber	Green	Green	Your Seven Sisters delivers public realm and streetscape (e.g. lighting, wayfinding, greening and public art) including improvements to Tottenham Green and the market, which will be important in supporting surrounding culture and leisure facilities such as Bernie Grant Art Centre, Marcus Garvey Library, Town Hall and Tottenham Green Leisure Centre. It also supports spaces around West Green Road, High Road and Seven Sisters Road, which will support the re-opening of Seven Sisters Market as well as safer, more accessible pedestrian activity in the town centre and potential enhancements to public transport movement on West Green Road. Feedback from initial engagement on 16th January will be incorporated into a current review to better support the Council's corporate aims and optimise the limited budget. Seven Sisters Market is due to open during July with a launch expected in early September. The Council has been supporting the traders with licences, business support, as well as engagement with the CBS regarding the re-establishment of a Latin American Network and roll out of the Community Space, with ideas for cultural and community services in line with the Shaping Tottenham objectives and London Borough of Culture.	Green	Decreased
Deliver Tottenham Hale Placemaking Programme – Current Phases.	Theme 8 - Shaping Tottenham	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Amber	Amber	Amber	Amber	Amber	Ferry Lane Bridge Link planning application was approved on 2nd June and now progress is being made to deliver the scheme. A period of statutory and public engagement will follow over the coming months, with commencement of works expected to start in early 2026. The Council is engaging with the Community Design Group regarding delivery of the new Community hub and garden. The Council has committed to the community to work with them to look at ways to deliver key services during the current time and until the new facility is in place, which is likely to be Spring 2027. Following the successful completion of phases 1 and 2 of Down Lane Park, we now look forward to seeing if it will be celebrated in the LDN Business Awards, having been shortlisted in the “Placemaking, Heritage & Culture Award category”. The Council is supporting ‘Berol Collaborative’, a new workspace in Berol Quarter, that includes opportunities for Made By Tottenham and space for local entrepreneurs and community groups. With Chesnut Road and Ashley Road streetscape works, and The Colourway scheme completed, the Council is focussing on delivery of landscape improvements at the Paddock nature reserve, with work due to start after the Summer holiday. Management will be by The Conservation Volunteers under a new lease. Officers from Placemaking, Housing and Community Safety have been working together to enhance security and reduce flytipping around Fairbanks Road, as well as finalise the streetscape works with removal of the compound. The Council continues to engage with local stakeholders, to enhance Tottenham Hale station forecourt and wider public realm, so that it can provide the attractive, safe and welcoming entrance to Tottenham that will be so important as we approach London Borough of Culture and Euros, and as a legacy for the community of Tottenham following this. This includes a mapping of services, community groups and activities that will help Shaping Tottenham outcomes, such as creating healthier, greener, safer environments, and supporting local entrepreneurs and businesses to thrive, and support employment growth in the area.	Amber	Improved
Development of Shaping Tottenham strategy and work programme, building on Tottenham Voices engagement.	Theme 8 - Shaping Tottenham	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Green	Amber	Amber	Green	Green	The Shaping Tottenham Board has been established to provide strategic oversight of delivery across the programme's five thematic priorities. A number of projects are in delivery under these priorities. Work is underway to embed supporting governance structures, enabling improved coordination, alignment with corporate objectives, and a consistent approach to performance reporting. This includes continued engagement across services and partners to map delivery capacity and strengthening collaboration.	Green	Unchanged
Deliver an Enterprise Hub at 40 Cumberland Road.	Theme 8 - Shaping Wood Green	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Red	Red	Amber	Red	Red	At the May Shaping Wood Green Board a decision was not to progress delivering the enterprise hub. All external fundings have been reallocated. The Major Projects and Placemaking teams are completing the closure report and capturing lessons learned. This project has since been cancelled post tender action so will now be captured as closed. The Council is managing the site and the building is fully occupied with tenant artists.	Red	Unchanged
Improvements to Wood Green Common and Barratt Gardens.	Theme 8 - Shaping Wood Green	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Green	Green	Green	Amber	Green	Works remain on programme other than the completion of the MUGA, which will now be in August. A launch event for the play area and outdoor gym and the MUGA is currently planned for Tuesday 9th September. Members have been invited and a briefing note will be sent closer to time.	Green	Improved

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Eat Wood Green community-led growing at Wood Green Library.	Theme 8 - Shaping Wood Green	Cabinet Member for Culture, Communities, and Leisure	Jess Crowe	Amber	Green	Amber	Amber	Green	Works have been completed and an event for the London Fest of Architecture has taken place on 20th June, which was a success. Soil tests have found contaminated soil in the balcony planters which will be replaced in July. Signing of the lease with Ubele has been delayed due to lack of internal legal resources. Property team are now arranging for outside legal services and lease is now anticipated to be signed by end of August. Full launch will take place in September alongside Ubele's programme of activities which will commence then.	Amber	Decreased
Delivery of public realm improvements to Penstock Tunnel.	Theme 8 - Shaping Wood Green	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Amber	Green	Green	Amber	Amber	The Placemaking team alongside Highways have reviewed the design to bring it within budget whilst ensuring that the key project objectives are met. The revised scheme gained Gateway 3 approval at Strategic Cabinet Board on 9th June. Additional external funding (UKSPF) have been allocated to the project and approved by Cabinet on 3rd July, meaning the project is now fully externally funded. Works are starting on site on 23rd July and complete in November 2025. The tunnel is planned to reopen in September but public realm at the eastern entrance will continue until November 2025. All local stakeholders, schools, Ally Pally, ward councillors and the Leader have been advised of the planned works taking place during the Summer holidays.	Amber	Improved
Library Forecourt Taskforce to collaborate on the delivery of public realm improvements to the library forecourt.	Theme 8 - Shaping Wood Green	Cabinet Member for Council House Building, Placemaking and Local Economy	Taryn Eves	Amber	Amber	Green	Amber	Green		Amber	Unchanged
Wood Green Central strategy for transformation of Council assets.	Theme 8 - Shaping Wood Green	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Green	Green	Amber	Amber	Amber	The Wood Green Central Delivery Plan, Public Realm Framework, and Economic Impact Assessment commissions have all issued final drafts. Two planning pre-apps have taken place and we are awaiting formal feedback. This has enabled the Council to start work on a Strategic Outline Business Case to make a set of recommendations for the Station Road sites, including. Detailed conversations have taken place with the Council House Delivery Team about their capacity to take on some sites. The aim is to get the SOBC signed off by senior officers in August, and discuss with members in the Autumn with a view of going to cabinet before the end of the year. Key risks include the Council's ability to take on aspects of early enabling works such as outline planning permission and demolition; meeting the financial parameters of the Civic Centre Business Case; and protecting uses that can deliver transformational change for Wood Green.	Amber	Improved
Adopt new Local Plan.	Theme 8 - Planning and infrastructure	Cabinet Member for Housing Services, Private Renters and Planning	Barry Francis	Amber	Green	Amber	Green	Green	Approval will be sought at September Cabinet to consult on Draft Local Plan	Green	Decreased
Reduce the planning application backlog.	Theme 8 - Planning and infrastructure	Cabinet Member for Housing Services, Private Renters and Planning	Barry Francis	Amber	Green	Amber	Amber	Green	The number of applications over 26 weeks significantly reduced using MHCLG Planning Skills Delivery Funding. The majority of the remaining cases are now approval of details applications for major developments requiring detailed discussions with consultees. The work to reduce the backlog has improved the monitoring of these cases and reduced them significantly	Amber	Unchanged
Implement the Planning Service Peer Challenge Action Plan, including on commerciality.	Theme 8 - Planning and infrastructure	Cabinet Member for Housing Services, Private Renters and Planning	Barry Francis	Amber	Amber	Green	Green	Green	Actions on commerciality completed i.e. Planning Advice Service and statement published on website. Non-statutory income outperforming previous financial year	Green	Unchanged
Allocate funding received from developers through Neighbourhood Community Infrastructure Levy (NCIL) to enable delivery of local infrastructure projects, potentially through a participatory budgeting approach.	Theme 8 - Planning and infrastructure	Cabinet Member for Finance and Local Investment	Barry Francis	Amber	Green	Amber	Green	Green	Consultation on NCIL Round 2 will take place alongside consultation on the Draft Local Plan in Autumn/Winter 2025	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Develop Haringey strategy on publicly accessible toilets.	Theme 8 - Planning and infrastructure	Cabinet Member for Health, Social Care, and Wellbeing	Sara Sutton	Green	Amber	Amber	Green	Green	Public Health are leading on the development of the strategy. Meetings have been held between officers in public health and in Regeneration, Corporate Landlord, Planning and NCL ICB throughout Q1 2025/26 to scope out the strategy framework based on the responses from the consultation and engagement process. The Strategy is now in the process of being finalised and will be presented to Health and Wellbeing Board and Overview and Scrutiny in the Autumn to agree on the actions. The Loos for Haringey group have also provided comment and suggested actions to progress.	Green	Unchanged
Improved public realm around Turnpike Lane- Define an improvement plan through consultation with TPL residents, business owners and other stakeholders. Deliver on the plan	Theme 8 - Shaping Wood Green	Cabinet Member for Council House Building, Placemaking and Local Economy	Jess Crowe	Amber	Amber	Green	Amber	Green	Delivered the first phase of the public realm works to install continuous crossings on three junctions onto Turnpike Lane. The phase 2 works have been delayed by the necessary sign off from TfL, as minor design adjustments have been required and has been resubmitted for approval. A contractor for the shopfronts improvement package has been selected and legal agreements are currently being signed by business owners. Works should start on the shopfronts by the end of the Summer.	Amber	Unchanged
Develop a new VCS Strategy alongside our strategic partner.	Theme 4 - A welcoming borough with a vibrant voluntary and community sector (VCS)	Cabinet Member for Culture, Communities and Leisure	Jess Crowe	Green	Amber	Amber	Amber	Green	<ul style="list-style-type: none"> • Cabinet in the Community event: VCS Action Plan and Haringey Community Collaborative (HCC) Priorities rescheduled for 22nd July, 10am – 12pm. • Working group established. Meeting arranged 01/07 with Cllr Ovat and HCC to agree agenda and how HCC priorities will align with VCS Action Plan • Invitations have gone out to Members and VCS to engage them in the development. 	Amber	Unchanged
Increasing trust and confidence in the local authority and policing with communication and visibility activities like engagement events, community forums, and weeks of action (WOA) where activity is focused on a specific area.	Theme 6 - Secure and supported communities	Cabinet Member for Community Safety and Cohesion	Barry Francis	Green	Green	Green	Green	Green	During Q1 2025/26 we have had several engagement events including x 2 Week of Action events Alexandra Palace Ward-March 2025 and Bounds Green Ward May 2025. Alongside this the new Head of Service has undertaken a number of ward walks, especially in and around Northumberland Park Ward, June 2025 to engage directly with residents and communities who are experiencing high levels of ASB and criminality. With particular regard to the collaborative work that is taking place to support the Clear Hold Build initiative in Northumberland Park and Finsbury Park several community engagement events have been organised some of which will be taking place later this year some of which have been ongoing e.g. VAWG walk and talk with police (FP), regular engagement with Friends Groups and residents in the two affected locations.	Green	Unchanged
Website improvement project improving user experience for visitors to haringey.gov.uk.	Theme 1 - Excellent resident experience	Cabinet Member for Tackling Inequality and Resident Services	Taryn Eves	Green	Green	Green	Green	Green	The project has come to an end and so this is now BAU.	Green	Unchanged
Develop an action plan related to unaccompanied asylum-seeking children (UASC), ensuring that they receive a specialised social work service, including appropriate accommodation.	Theme 3 - Successful futures	Cabinet Member for Children, Schools and Families	Ann Graham	Green	Green	Green	Green	Green	<ul style="list-style-type: none"> • During 24/25 we have improved our completion of age assessments to ensure that these are completed to a high standard and in a timely way. We have achieved this by ensuring that our 6 senior practitioners within the Young Adult Service have accessed specialised age assessment training through the London Asylum Support Consortium and are both competent and confident to complete age assessments. • During Q4 we have delivered monthly support sessions for UASC YP to join with us at the Young Adults Service that offers advice, guidance, and a sense of community for our USAC YP. • Our partner relationship with Hope for Young has continued to be offered to UASC YP, providing mentoring support to young people seeking safety in the UK to settle into the UK through offering one to one support and advice 	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Develop a plan related to supporting the financial stability of young people leaving care.	Theme 3 - Successful futures	Cabinet Member for Children, Schools and Families	Ann Graham	Green	Green	Green	Green	Green	<ul style="list-style-type: none"> During Q4 we have updated the financial entitlements policy in readiness for 25/26 which now includes an uplift to the subsistence allowance in line with universal credit rates, the discounted travel card for care leavers with Transport for London and the free prescription offer for care leavers in partnership with the North London Integrated Care Board. Work has continued to progress the making of savings automatically for children in care and transferring to their JISA (junior individual savings accounts) so that 18 all care leavers have ready access to their savings. We have recommissioned our Money House programme which continues to deliver workshop to young people which develop money and tenancy management skills to equip our young people to live independently 	Green	Unchanged
Implementation of the Procurement Modernisation Programme (PMP).	Theme 1 - A supported and enabled workforce	Cabinet Member for Finance and Local Investment	Taryn Eves	Red	Amber	Amber	Amber	Amber	<p>Positive highlights</p> <p>Many of the modernisation activities have been implemented. A comprehensive training programme has been rolled out across the Council on the changes to the Procurement Regulations and the Contract Standing Orders (CSO).</p> <p>Progress continues across a number of workstreams on the Procurement Modernisation Plan.</p> <ul style="list-style-type: none"> Revised category strategies continue to be implemented. These are plans that outline how to manage and optimise the procurement activity of a specific group of works, goods or services. A review of the contract management tool kit is in its final stages of development and approval, which will align with central government standards. <p>The Procurement Board is operating well to improve the corporate grip on contract spend, improved monitoring of procurement compliance and greater corporate oversight of managing contracts.</p> <p>Work continues with task and finish groups to enable the delivery of the £3m savings that have been proposed for 2025/26 (£9m over a three year period) and identify opportunities for a further reduction in spend to support the Council's challenging financial position.</p> <p>Areas for attention</p> <p>Compliance with the Procurement Act transparency requirements will be manual for the foreseeable future.</p> <p>The Council is currently looking to introduce a new e-procurement system to support procurement, contract management and payment functions. Work is progressing in this area with a statement of work and costs expected early Q2.</p> <p>Services are somewhat limited in their response to pipeline requests, so as to support managing demand and category strategy development in Strategic Procurement. This is leading to large volumes of last-minute requests for procurement, impacting capacity in Strategic Procurement.</p>	Red	Decreased
Finalise and sign off the Alcohol Strategy.	Theme 4 - A healthy and active population	Cabinet Member for Health, Social Care, and Wellbeing	Sara Sutton	Green	Green	Green	Green	Green	Completed as per Q3 update	Green	Unchanged
Increase the number of primary school places for children with autism and social emotional and mental health (SEMH) needs, and increase the number of school places in specialist schools for children with complex needs.	Theme 3 - Best start in life	Cabinet Member for Children, Schools and Families	Ann Graham	Green	Green	Green	Green	Green	<p>Earlsmead Primary school for 15 ASC places has been delivered and the provision is live as of September 2024. Four children are now in the provision with another three identified for September 2025, with further scope to take an in year transfer if required.</p> <p>For the Alexandra Primary SEMH places, there are 10 places planned and this is due to go live in September 2025, this is currently on track for delivery. The service level agreement has been signed off and completed which is significant progress since the last update. The caretakers house is currently being reconfigured and is under going a soft strip out, with the staircase due to be commenced in the coming weeks, there is a slight delay on to handover date, however this will not impact on the Safety Valve Financial Savings and there is mitigation in place to ensure the children are supported in the 4-weeks lag. In the meantime the capital and major projects team are devising a pack to share with the parents and carers to provide enthusiasm and re-assurance.</p>	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1Overall RAG	Q1Direction of Travel
Increase the number of secondary school places for children with autism and social and emotional mental health needs.	Theme 3 - Happy childhoods	Cabinet Member for Children, Schools and Families	Ann Graham	Green	Green	Green	Green	Green	<p>Park View SEMH 34 pupils: The legal agreement for the acquisition for the primary site, which is being repurposed for the secondary Social Emotional Mental Health (SEMH) provision is in the finalisation stage and is with the Diocese who own the building. Once this has been agreed it is due to be presented as a Cabinet paper regarding the legal detail in August 2025. This will then start the process for Haringey to acquire the site for July 2026 for the reconfiguration work for our secondary age cohort. All remains on track.</p> <p>Fortismere School ASC 34 pupils: The capital build at Fortismere is still on track to go ahead for September 2026. Due to the new school rebuilding programme the council has asked if the programme team can include the new Autism Spectrum Condition (ASC) provision in the substantive build and the DFE have agreed this, as a stop gap until this is ready. The programme team will reconfigure another site building which is the nursery so it can meet the safety valve savings and still meet the needs of our children until the new school rebuild is complete. The school are currently completing a financial modelling template as the governors had questions regarding the loss of revenue from the nursery. In the meantime support will be provided around developing the provision and the offer to support the children.</p>	Green	Unchanged
Provide multiple avenues for reporting by collaborating with community organisations and third-party reporting services, to enhance reporting processes.	Theme 6 - A reduction in hate crime	Cabinet Member for Community Safety and Cohesion	Barry Francis	Green	Green	Green	Green	Green	We continue to engage with key faith groups and stakeholders who face ongoing risks around hate crime and discrimination we have worked with our partners to encourage and increase community confidence in reporting all forms of Hate Crime in line with our strategic objectives. In the last quarter we have had x1 Hate Crime Forum, x1 Multi-Faith Forum. We have attended several key external meetings with faith groups, attended key internal meetings with the Muslim and Jewish faith groups and continue to encourage community leaders to promote the recognition of early reporting of any form of hate crime.	Green	Improved
Plant street trees until every neighbourhood reaches at least 30% tree coverage. Plant 10,000 trees by 2030.	Theme 2 - A greener Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Green	Green	Green	Green	Green	49 new standard trees were planted in the first week of April to finish out the 24/25 tree planting season. Overall 2000 trees were planted. Watering of those newly planted trees has commenced alongside trees planted in the last two years. Planning for the 25/26 planting season has commenced.	Green	Unchanged
Create three new nature reserves by 2026 and introduce Sites of Importance for Nature Conservation (SINC).	Theme 2 - A greener Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Green	Green	Green	Green	Green	Progress is underway to declare The Paddock as the first new Local Nature Reserve in the east of the borough although this has slipped slightly into Qrt2/3 to enable the appropriate committee decisions to be taken. An additional grant of £300k has been secured from the Environment Agency to undertake more improvements at The Paddock. Two further sites are currently being considered for declaration during the CDP period.	Green	Unchanged
Continue to develop and pilot work on a Safer Parks for Women and Girls Network.	Theme 6 - A reduction in violence against women and girls (VAWG)	Cabinet Member for Health, Social Care and Wellbeing	Barry Francis	Green	Green	Green	Green	Green	During this quarter the women's and girls network have focused on analysing their survey findings from the research they have been carrying out. The Network presented their findings to the Cabinet Member Cllr Emily Arkell and senior managers within the parks team. Subjects covered: Lighting, cafes, benches, workshops, noticeboards and landscaping.	Green	Unchanged
Producing a Physical Activity and Sports Strategy.	Theme 4 - A healthy and active population	Cabinet Member for Culture, Communities and Leisure	Barry Francis	Amber	Amber	Amber	Amber	Green	No resources available to progress this at present. In the current financial situation this is unlikely to be progressed during the CDP period.	Amber	Unchanged
Leisure centres and outdoor fitness offer – reopening, designing, and upgrading.	Theme 4 - A healthy and active population	Cabinet Member for Culture, Communities and Leisure	Barry Francis	Green	Green	Amber	Green	Green	Phase 2 investment works at both Tottenham Green and Park Road have commenced and will last for 18 weeks tackling a range of customer facing areas as well as behind the scenes work to ensure water, heat and lighting systems all continue to function. This included a closure of the teaching pool at Park Road to fix a major leak and also replace the main pool water circulation pumps on the lido to ensure they do not fail over the summer. Work has also been completed to provide pool covers on the Lido saving over £20,000 a year in energy costs. Work is well underway refurbishing the squash courts at Tottenham Green. The bid submitted to fund the new 3G pitch at Bull Lane Playing fields was successful and planning has commenced for the delivery of the new pitch. A new lead officer has been appointed to ensure momentum is maintained on these improvements. A new IT system has been procured and will go live in October.	Green	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1 Overall RAG	Q1 Direction of Travel
Establish initial Wellbeing Model offer to inform the operation of the borough's leisure centre facilities and encourage use of parks and green spaces.	Theme 4 - A healthy and active population	Cabinet Member for Culture, Communities and Leisure	Barry Francis	Green	Green	Green	Green	Green	Additional resources are being recruited at present to progress the development of the model. Work is ongoing with Public Health and the ICB to identify new methods of referral for patients into exercise which will help them manage or avoid certain conditions.	Green	Unchanged
Develop and deliver community involvement in maintaining and updating existing roadside verges, planters and pocket parks and, where feasible, create new pocket parks, parklets and planter locations that are maintained by local communities.	Theme 2 - A greener Haringey	Cabinet Member for Climate Action, Environment and Transport	Barry Francis	Green	Green	Green	Green	Green	This project ended at the beginning of April as the project funding has finished. Overall 12 community groups have improved local green space and are now carrying on for the spaces they improved.	Green	Unchanged
Publish a Borough Vision.	Theme 1 - A supported and enabled workforce	Leader of the Council	Jess Crowe	Green	Green	Green	Green	Green	Borough vision was published on 14th November. Activity complete.	Green	Unchanged
Taking a council-wide approach to embed financial inclusion and resilience support approaches for residents.	Theme 4 - Residents connected with the right support at the right time in their neighbourhoods.	Cabinet Member for Resident Services and Tackling Inequality	Sara Sutton	Amber	Amber	Amber	Amber	Amber	Our dedicated Financial Support Team phone line continues to provide advice, support and introductions to residents embedded in Connected Communities. The Financial Support Team work to introduce residents to relevant parts of the organisation and partnership to access support if their team is not best placed - this includes the Financial Inclusion Team in Housing. We are working across directorates to collaborate more to ensure our financial offer is as responsive and coordinated as possible - with a closer working relationship planned between the Financial Support Team and Welfare and Benefits as one example which we expect to implement in the next 2-3 months. Through our Resident Experience and early intervention and prevention workstreams we are planning workshops to up-skill residents to do more for themselves, including making applications using online forms - this builds on work already undertaken by parts of Connected Communities and the wider organisation.	Amber	Unchanged
Development and implement an anti-racism partnership action plan	Theme 4 - A welcoming borough with a vibrant voluntary and community sector (VCS)	Cabinet Member for Community Safety and Cohesion	Sara Sutton	Amber	Amber	Amber	Green	Amber	1. The Coordinating Group Addressing Racism has agreed a partnership anti-racism statement for Haringey, and a high level action plan covering thematic areas including workforce culture and culture and creativity (linked to programme development for London Borough of Culture). Due to lack of capacity, we remain behind schedule on holding our next meeting and identifying the organisational leads for each of the action areas; this has been pushed back again from February to July. 2. We have been successful in securing a graduate to lead on the programme management of this work which will provide much needed capacity to support with facilitation of meetings and embedding governance and accountability across the partnership over the next 6 months. 3. We continue to facilitate Community Network meetings with some of our most marginalised residents - the Turkish and Kurdish and Somali Networks are active and delivering shared activity with the council and wider partnership on key issues including housing and access to ASC. We have established an African and Caribbean Community Network with strong representation from a range of VCS organisations and community representatives at its first meeting of the year. The second network meeting will be held on 28th April where the group will decide which public sector services it would like to have an initial focus on. We have also started work to develop a council wide approach to engagement with Cheredi organisations, and are preparing to start focused engagement work with Latin American community groups and representatives.	Amber	Unchanged

Activity	Outcome	Lead Member	Corporate Director	Time	Budget	Resource	Risk	Benefits	Quarterly Update	Q1Overall RAG	Q1DirectionOfTravel
Refresh the Welcome Strategy.	Theme 4 - A welcoming borough with a vibrant voluntary and community sector (VCS)	Cabinet Member for Health, Social Care, and Wellbeing	Sara Sutton	Amber	Green	Green	Green	Green	<p>We have launched the Welcome Toolkit Project in collaboration with Migrants Organise and Haringey Welcome. Desk based research and data collection from services is ongoing, and interviews have been completed with the first round of council staff, with more planned over the coming weeks. An initial draft of the findings is planned for May</p> <p>We have welcomed more families to the borough through the Afghan scheme, utilising LAHF round 3 funding</p> <p>We held a Spring Celebration event at Muswell Hill Methodist Church, bringing residents together across all our resettlement cohorts to share food and dance</p> <p>Beam have run three well attended workshops this quarter for residents on the housing system, Universal Credit and tenancy sustainment</p> <p>We've held well attended events for residents celebrating both Eid and Newroz</p> <p>We continue to support residents to volunteer with the Resettlement Team to create communities of support - this has brought longer term residents from Haringey together with those who've joined us recently as migrants, refugees, and those seeking asylum</p> <p>Our men's support group, primarily attended by men who were placed in Home Office commissioned hotels in the borough while seeking asylum, and our Ukrainian women's support group continue to meet regularly</p> <p>We continue to engage with regional conversations on policy development and long standing and emerging need for migrants and refugees across London</p>	Green	Unchanged